



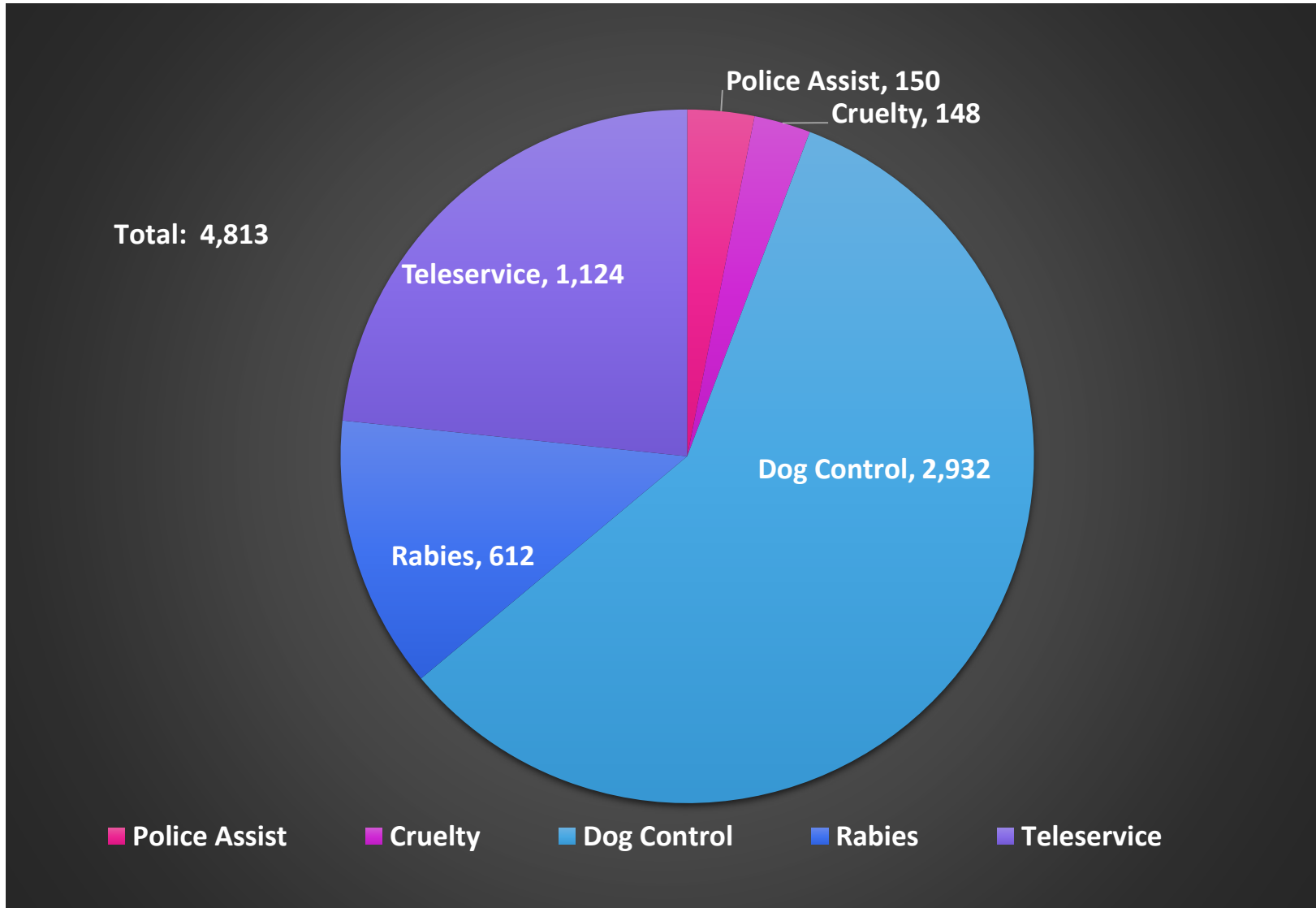
# Delaware Animal Services

Performance Report  
2020 Third Quarter  
July - September



*DELAWARE HEALTH AND SOCIAL SERVICES*  
Division of Public Health  
Office of Animal Welfare

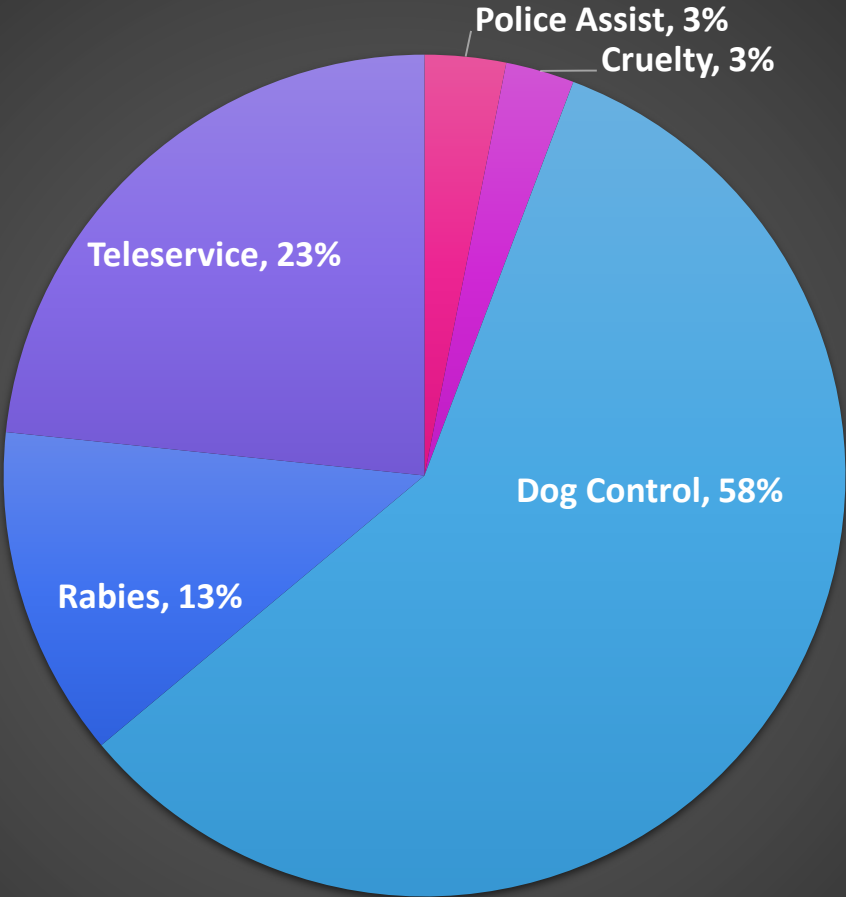
# Q3 – 2020 TOTAL STATE CALLS FOR SERVICE BY TYPE



Note: Teleservice calls are those that are handled by offering referral, education, or resources. Case type is classified by dispatchers and may change upon officer response.

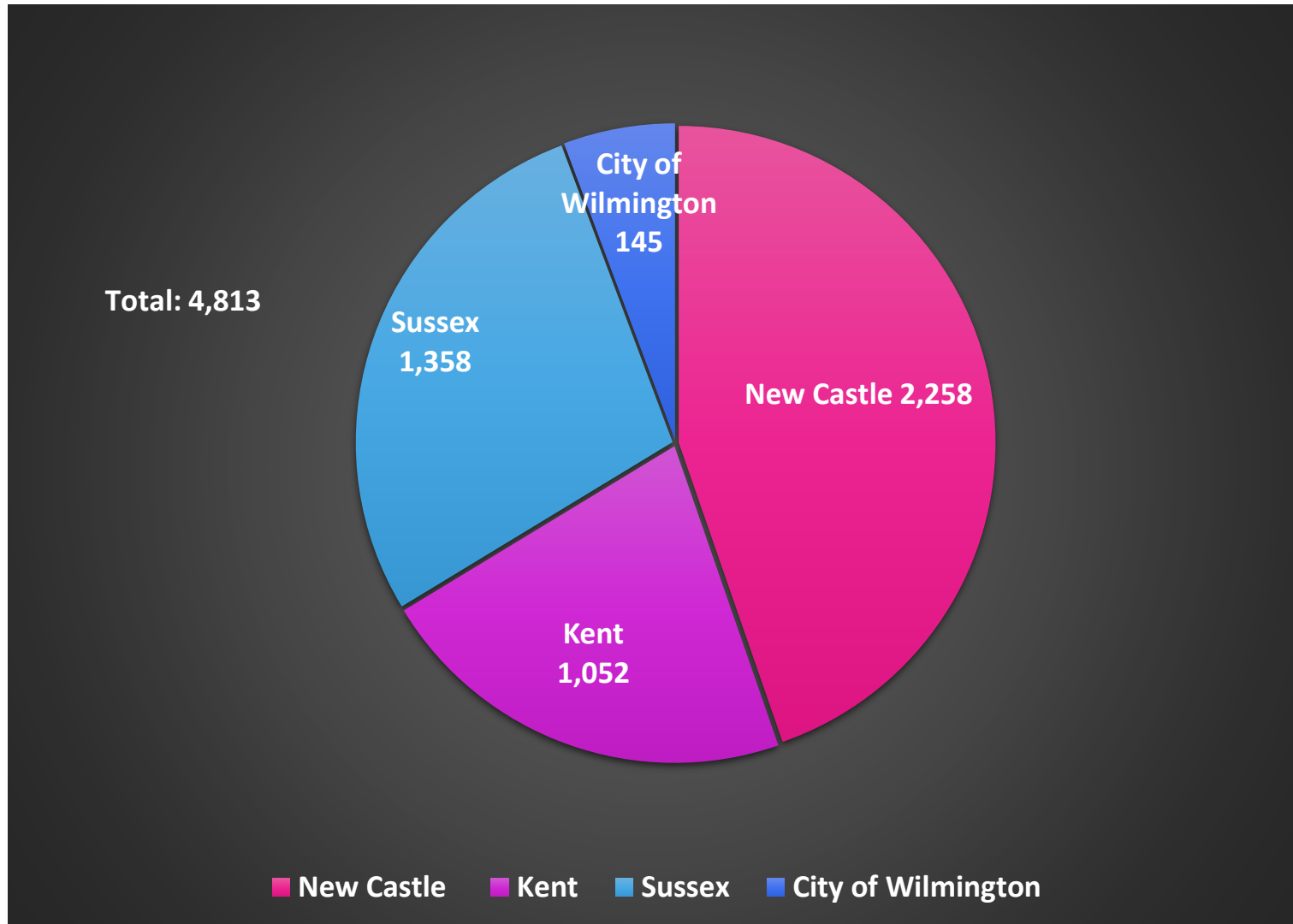
# Q3 – 2020 TOTAL STATE CALLS FOR SERVICE BY TYPE

Total: 4,813

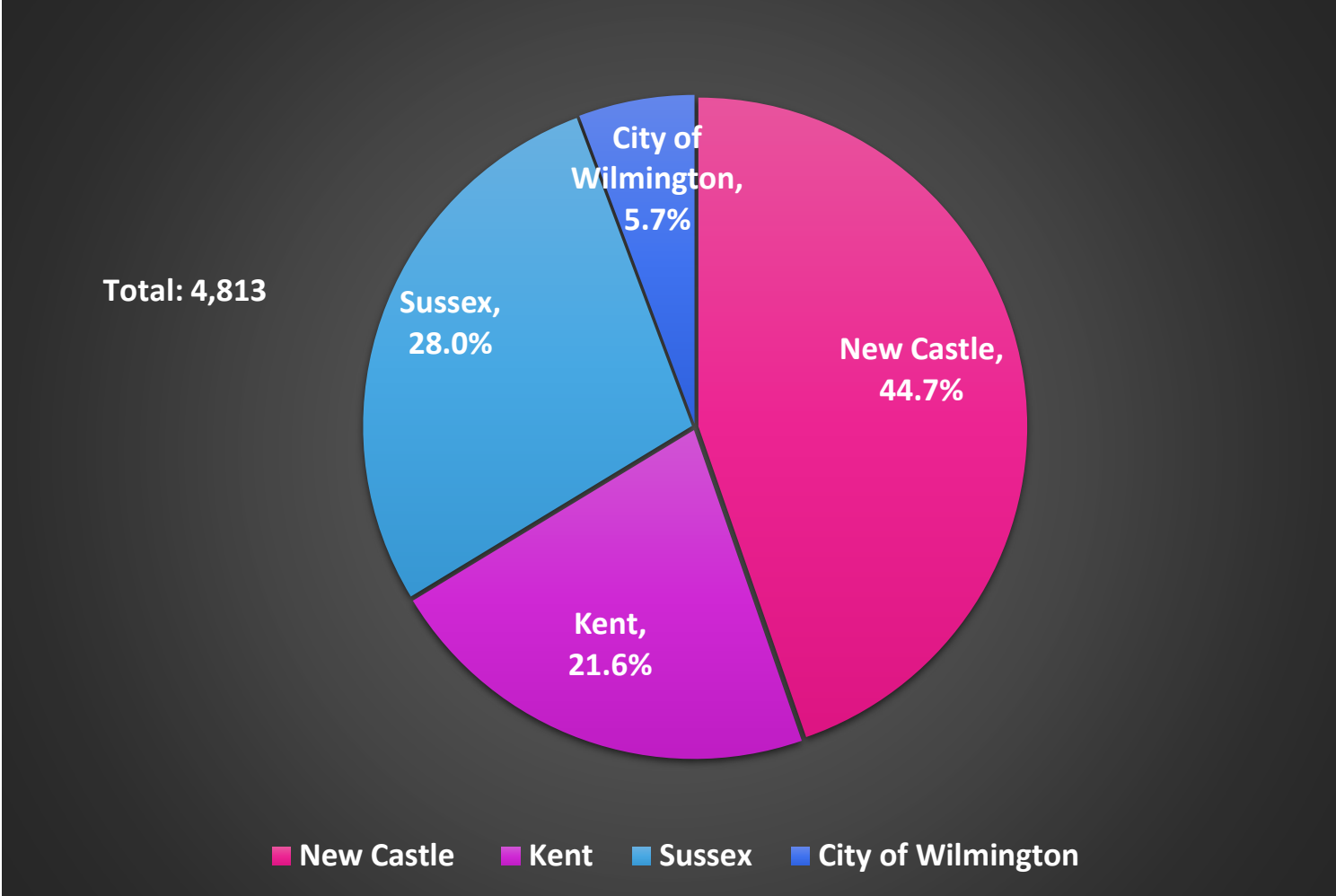


■ Police Assist    ■ Cruelty    ■ Dog Control    ■ Rabies    ■ Teleservice

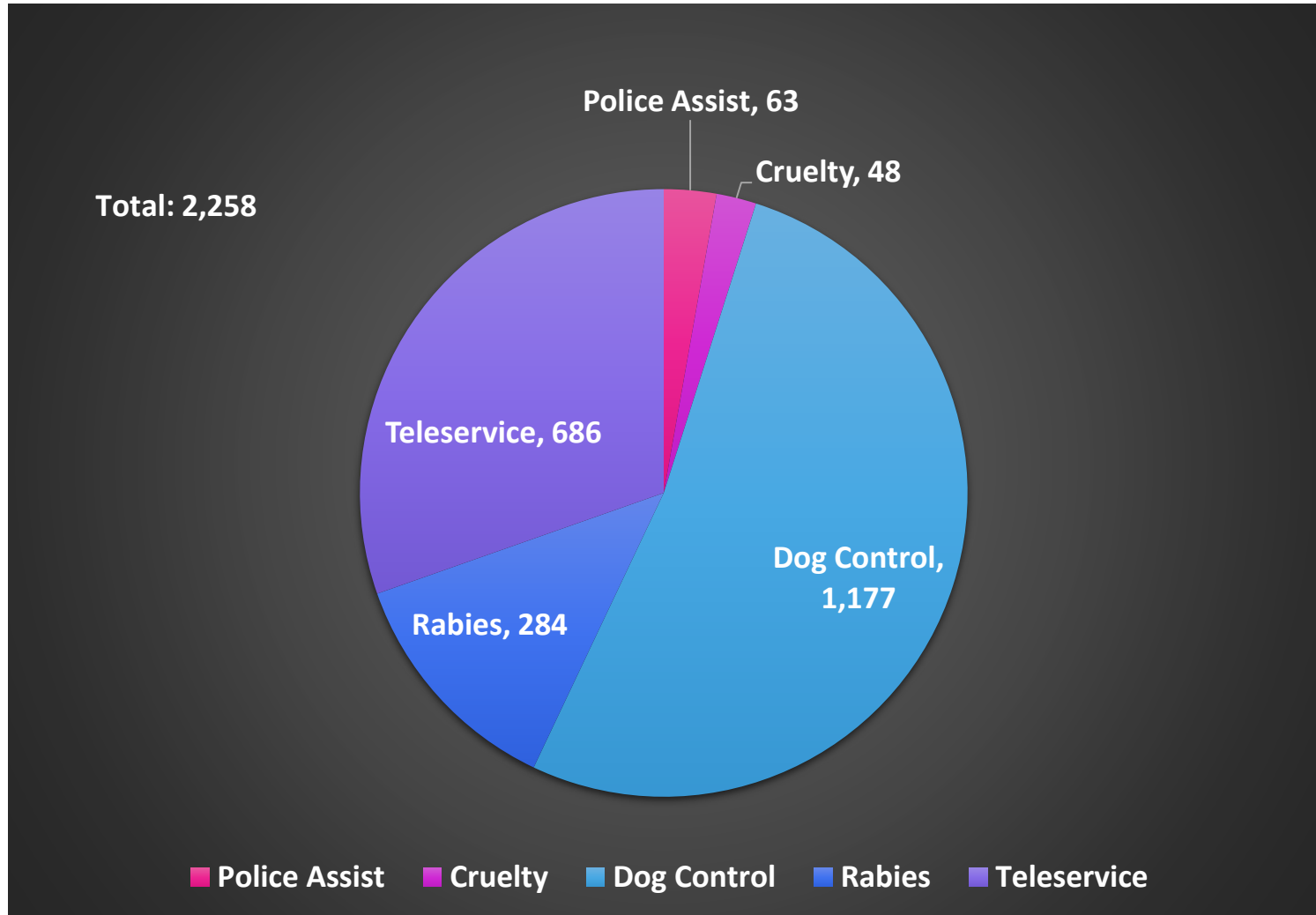
# Q3 – 2020 TOTAL STATE CALLS FOR SERVICE BY LOCATION



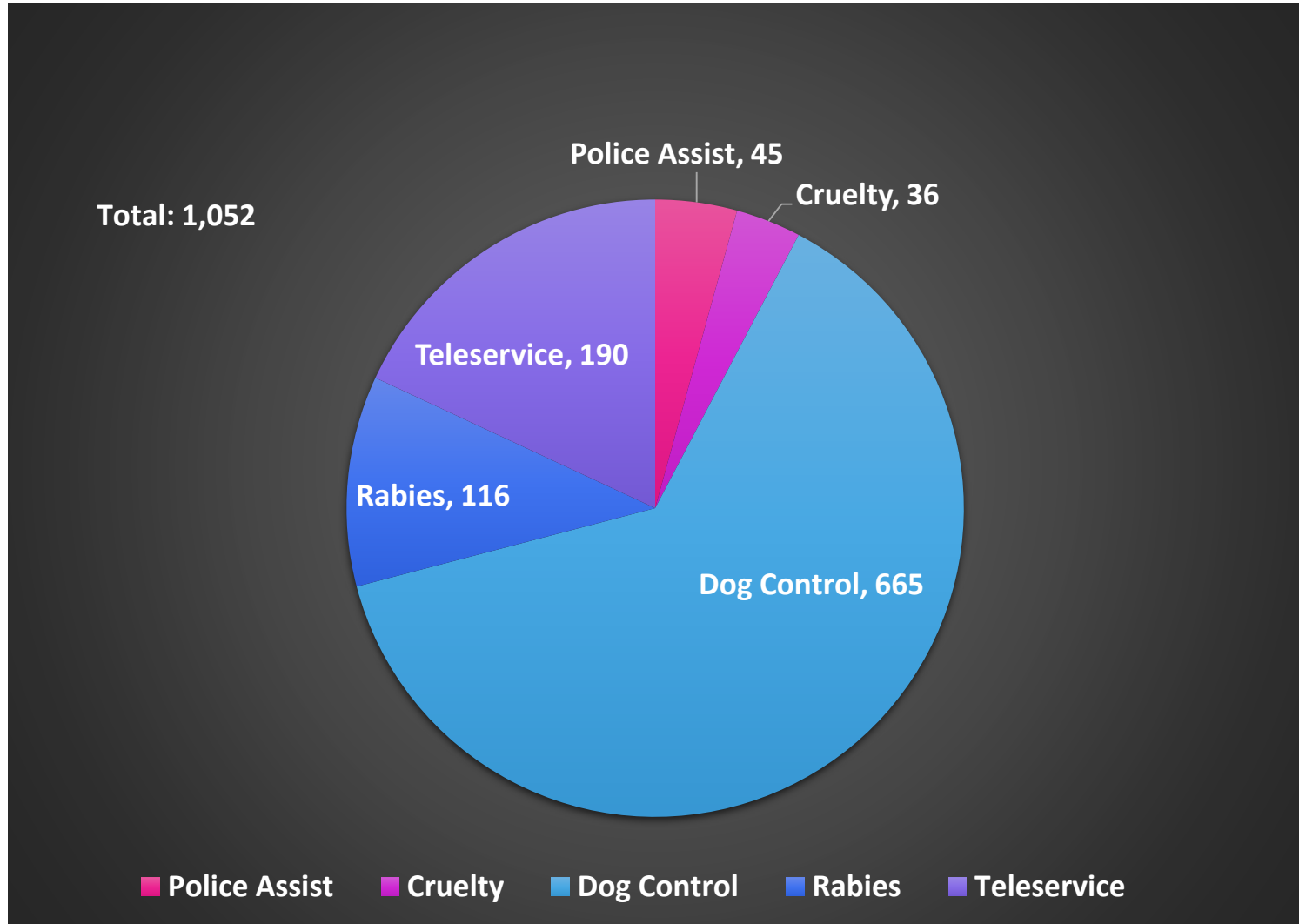
# Q3 – 2020 TOTAL STATE CALLS FOR SERVICE BY LOCATION



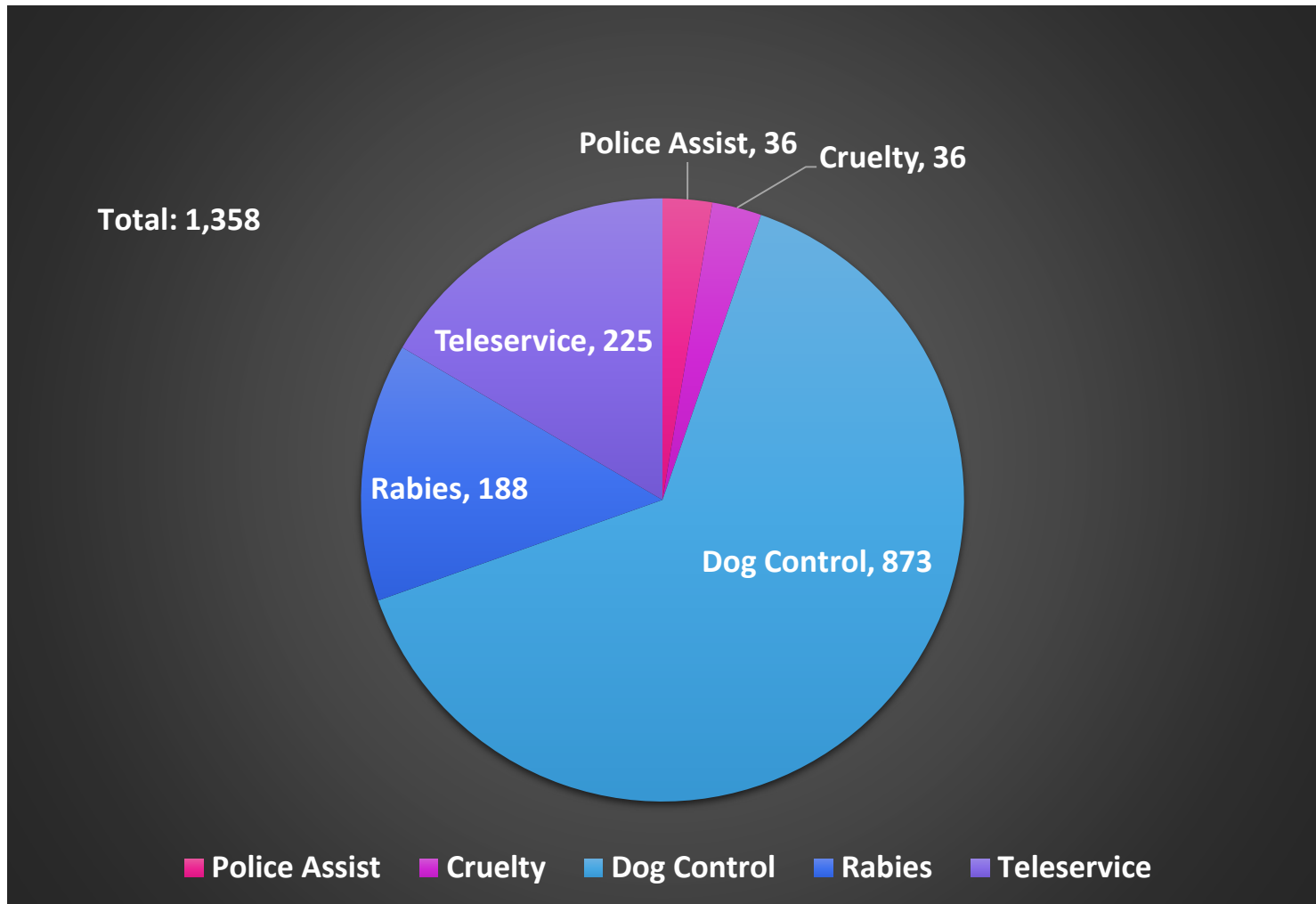
# Q3 – 2020 TOTAL NEW CASTLE COUNTY CALLS FOR SERVICE



# Q3 – 2020 TOTAL KENT COUNTY CALLS FOR SERVICE

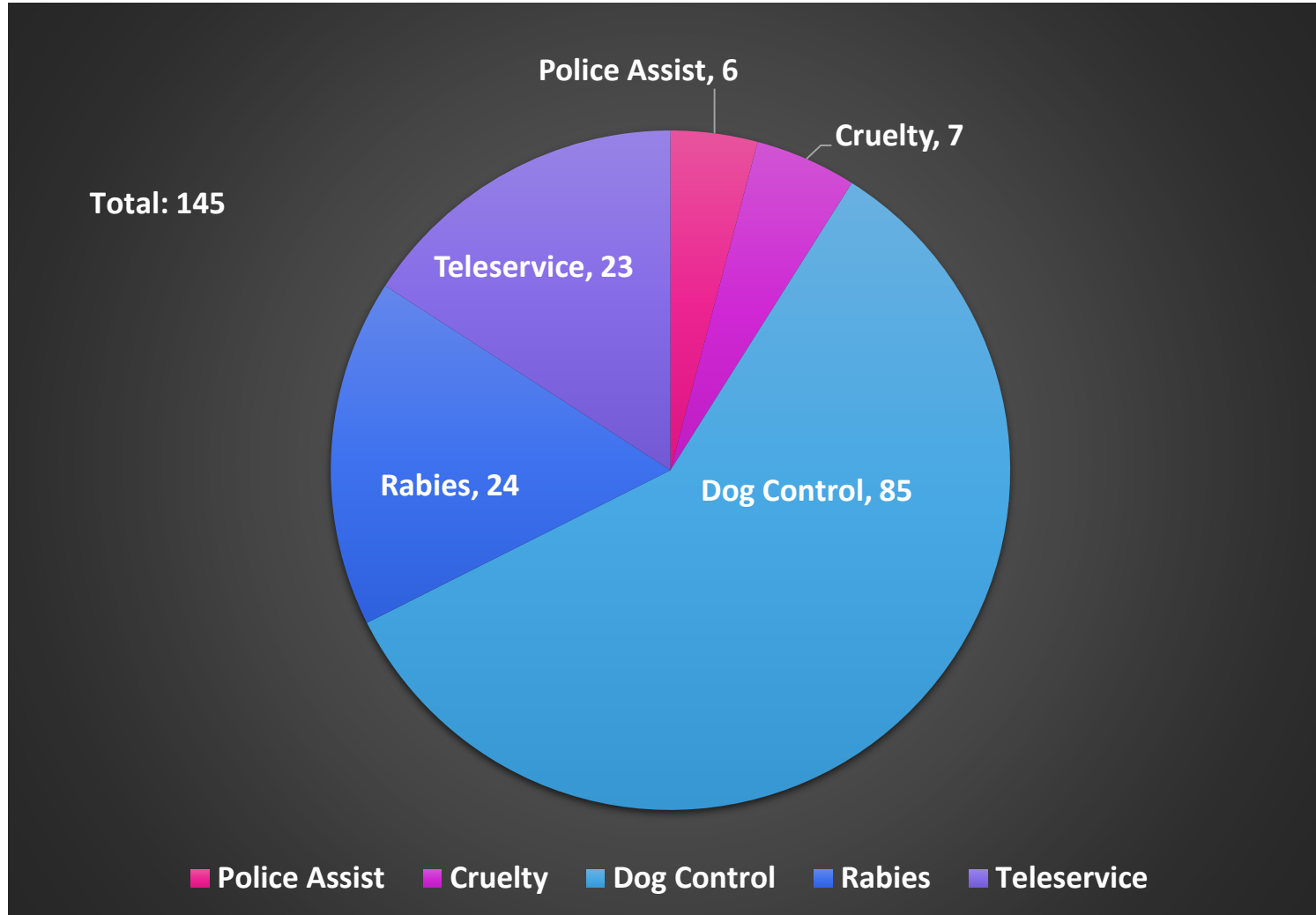


# Q3 – 2020 TOTAL SUSSEX COUNTY CALLS FOR SERVICE

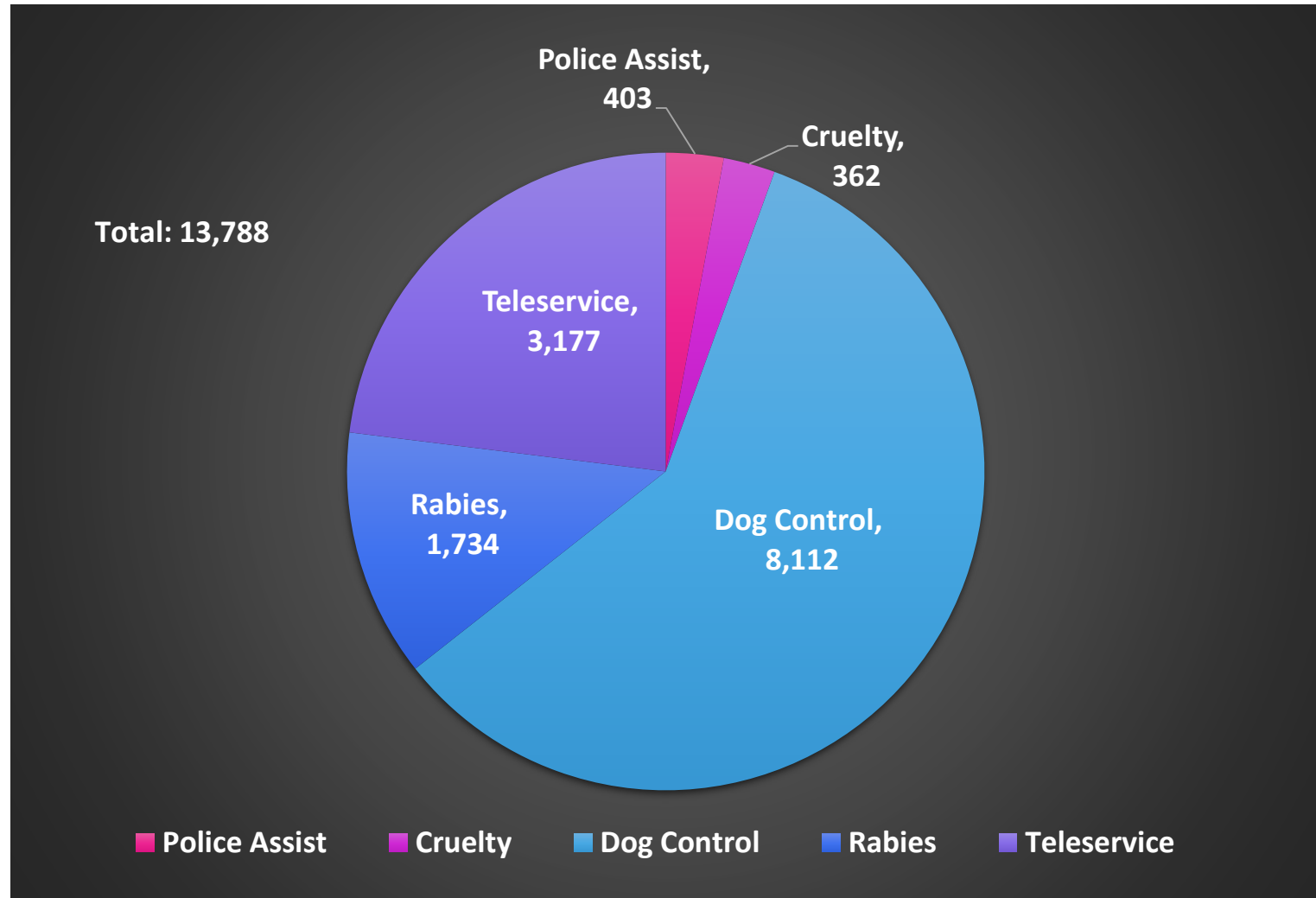




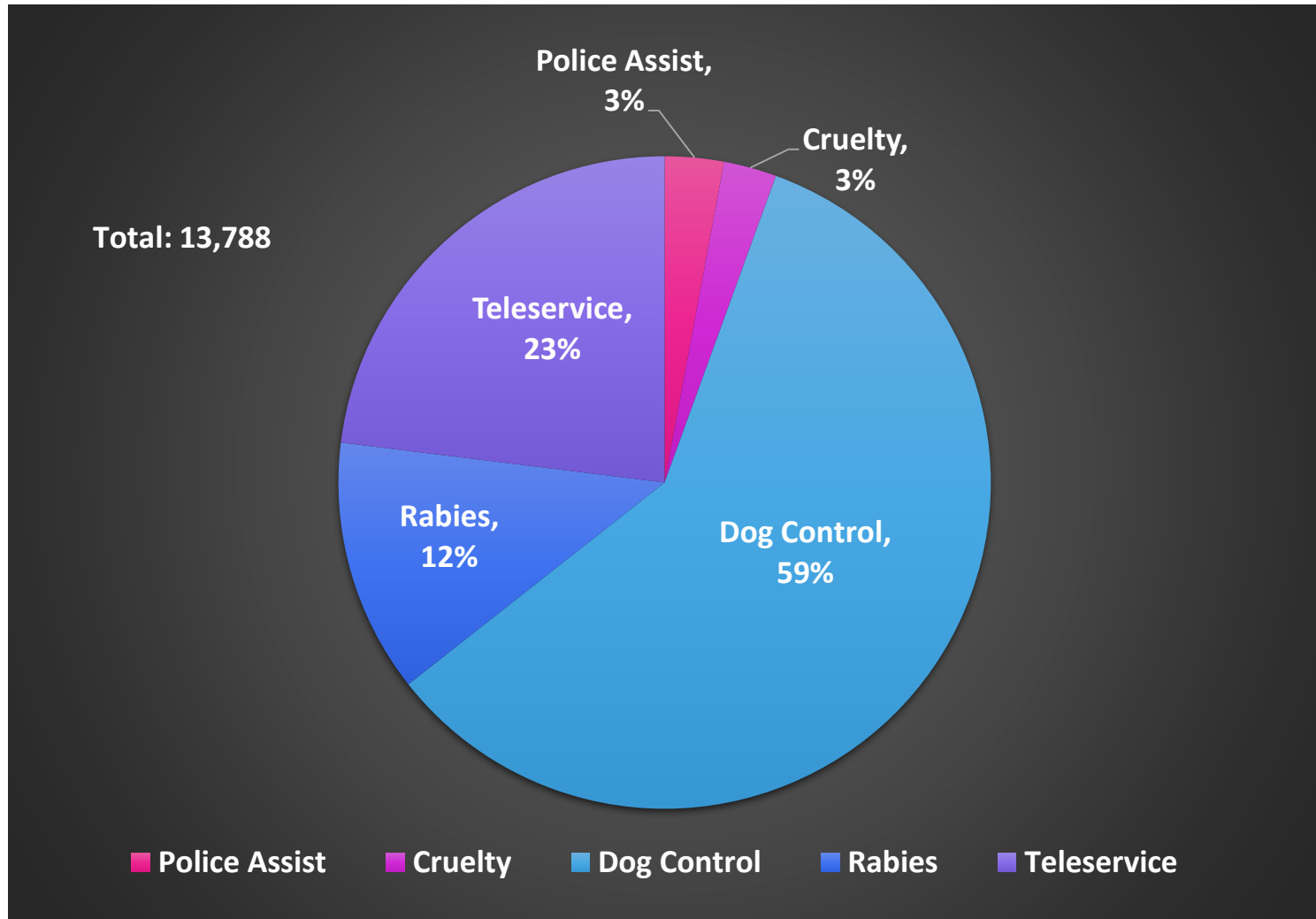
# Q3 – 2020 TOTAL CITY OF WILMINGTON CALLS FOR SERVICE



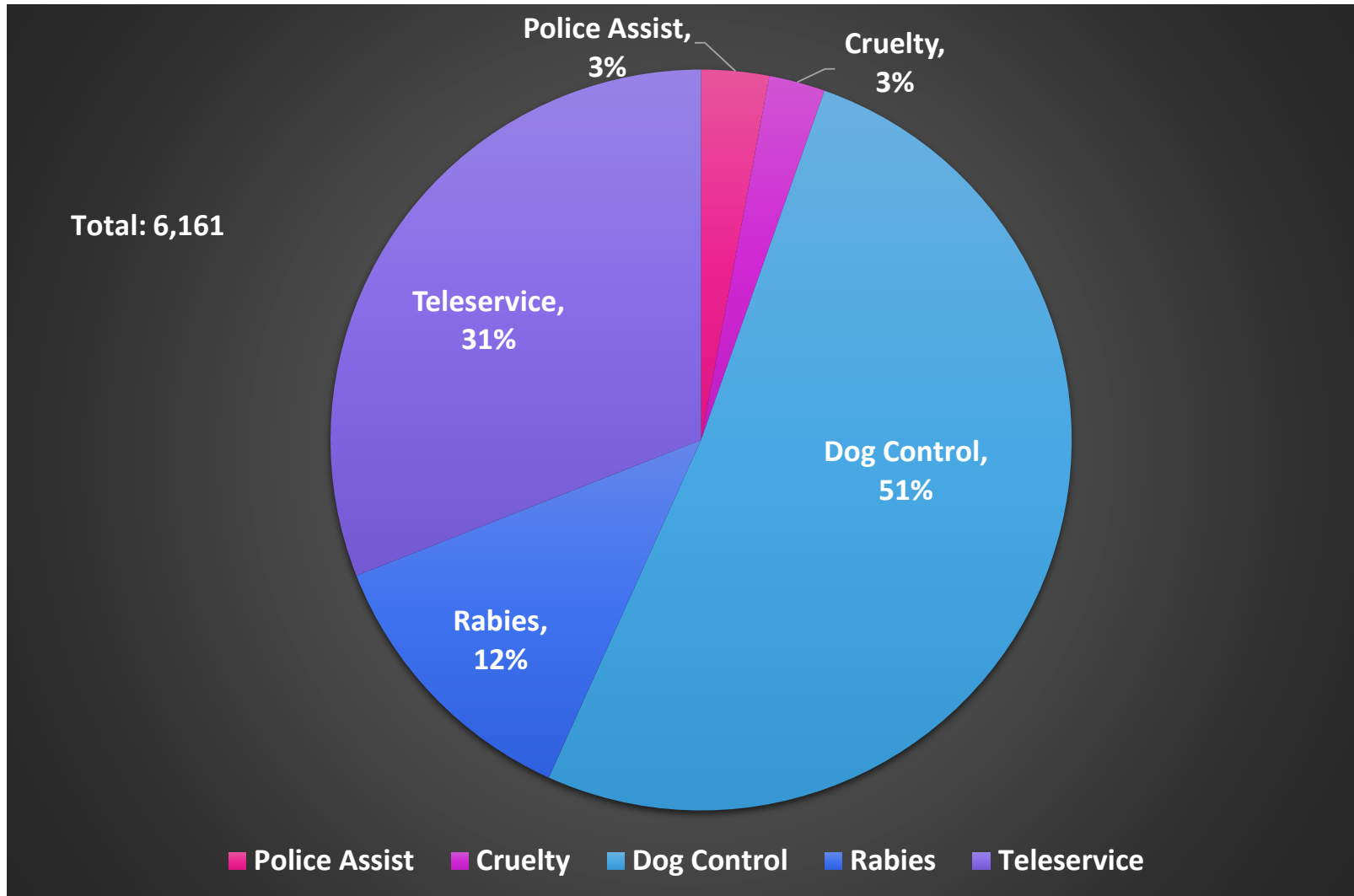
# Q3 – 2020 TOTAL YEAR TO DATE STATE CALLS FOR SERVICE



# Q3 – 2020 TOTAL YEAR TO DATE CALLS FOR SERVICE

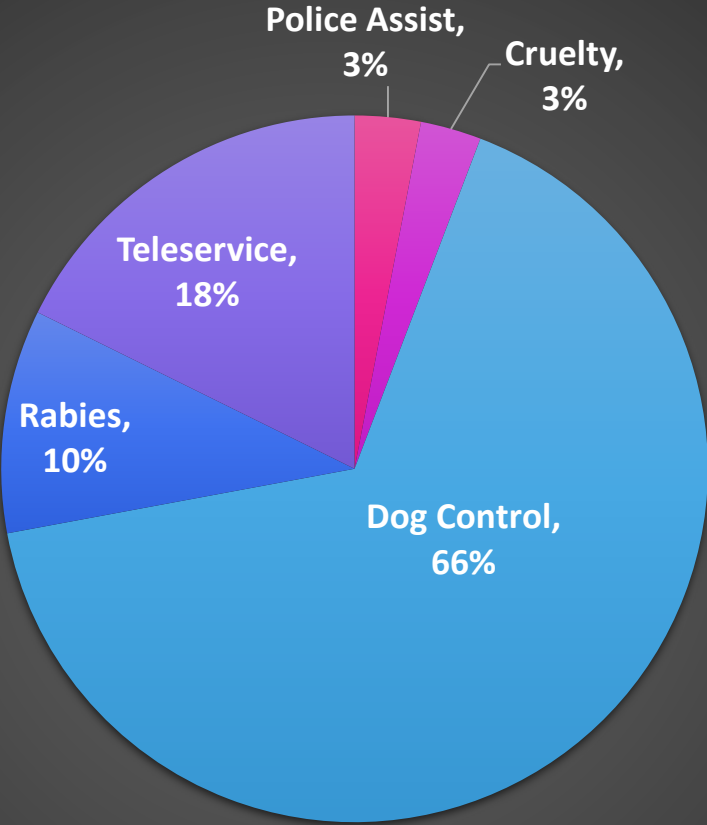


# Q3 – 2020 TOTAL YEAR TO DATE NEW CASTLE COUNTY CALLS FOR SERVICE



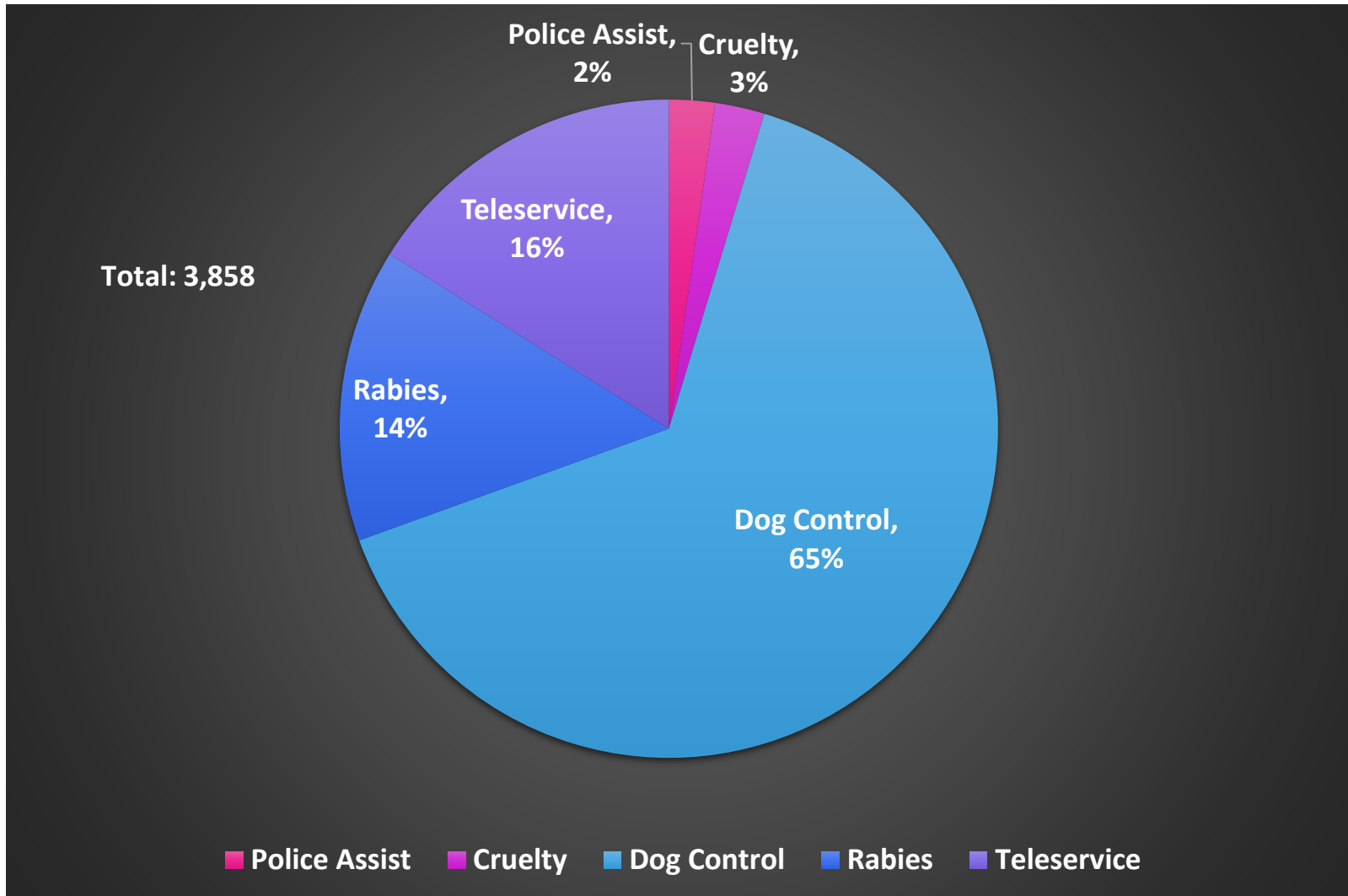
# Q3 – 2020 TOTAL YEAR TO DATE KENT COUNTY CALLS FOR SERVICE

Total: 2,983

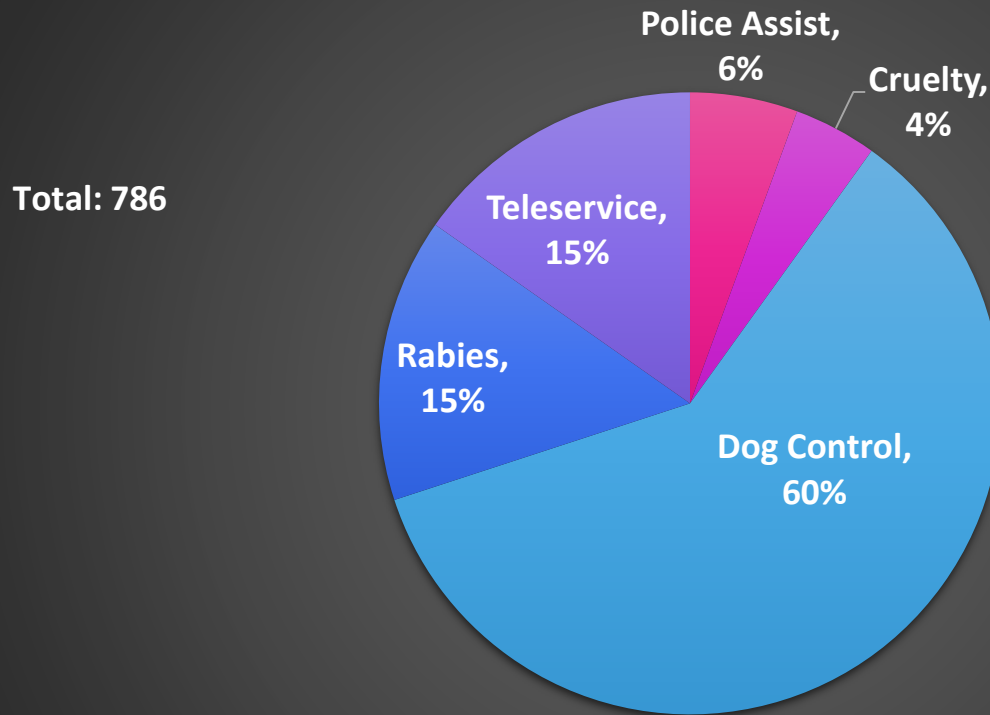


Police Assist   Cruelty   Dog Control   Rabies   Teleservice

# Q3 – 2020 TOTAL YEAR TO DATE SUSSEX COUNTY CALLS FOR SERVICE



# Q3 – TOTAL 2020 YEAR TO DATE CITY OF WILMINGTON CALLS FOR SERVICE



■ Police Assist   ■ Cruelty   ■ Dog Control   ■ Rabies   ■ Teleservice

# Return to Owner Statistics

Our objective is to reunite as many stray dogs with their owners as possible.

Number of dogs returned to their owners by officers directly: 142

*Animals that are not able to be returned to their owner directly are posted on the State Lost and Found web site and taken to shelter.*

Total Return-to-Owner (RTO) rate of stray dogs, field returns, and shelter returns combined: 412 or 68%

## Shelter Statistics

Brandywine Valley SPCA (BVSPCA) is the contracted shelter partner for Delaware Animal Services (DAS).

BVSPCA provides all medical, nutritional, and behavioral care for animals rescued by DAS.

For more information on BVSPCA statistics please visit:

<https://bvspca.org/about/by-the-numbers/>





## Brandywine Valley SPCA Delaware – 3<sup>rd</sup> Quarter 2020 Shelter Statistics

	Cats	Dogs	Other	Total
<b>Live Release Rate</b>	94%	95%	58%	94%

### Spay/Neuter Surgeries

Shelter	871	671	0	1542
Owned	1173	301	0	1474
<b>Total</b>	<b>2044</b>	<b>972</b>	<b>0</b>	<b>3016</b>

### Live Intake

Stray	909	466	19	1394
Owner Surrender	192	77	4	273
Campus Transfer	4	9	0	13
Adoption Return	15	68	0	83
Transfer In	71	548	0	619
Seized/Custody	224	180	1	405
<b>Total</b>	<b>1415</b>	<b>1348</b>	<b>24</b>	<b>2787</b>

### Live Release

Adoption	534	978	9	1521
Campus Transfer	22	22	0	44
Return to Owner	29	313	0	342
Transfer Out	193	8	5	206
Return to Field	543	0	0	543
<b>Total</b>	<b>1321</b>	<b>1321</b>	<b>14</b>	<b>2656</b>

### Euthanasia

Shelter	85	66	10	161
Owner Request	0	0	0	0
<b>Total</b>	<b>85</b>	<b>66</b>	<b>10</b>	<b>161</b>

### Other Outcomes

Died	74	5	0	79
Admin Missing	1	0	0	1
<b>Total</b>	<b>75</b>	<b>5</b>	<b>0</b>	<b>80</b>

### Ending Animal Count

July 1st	255	127	0	382
September 30th	189	83	0	272

