



Delaware Animal Services

Performance Report

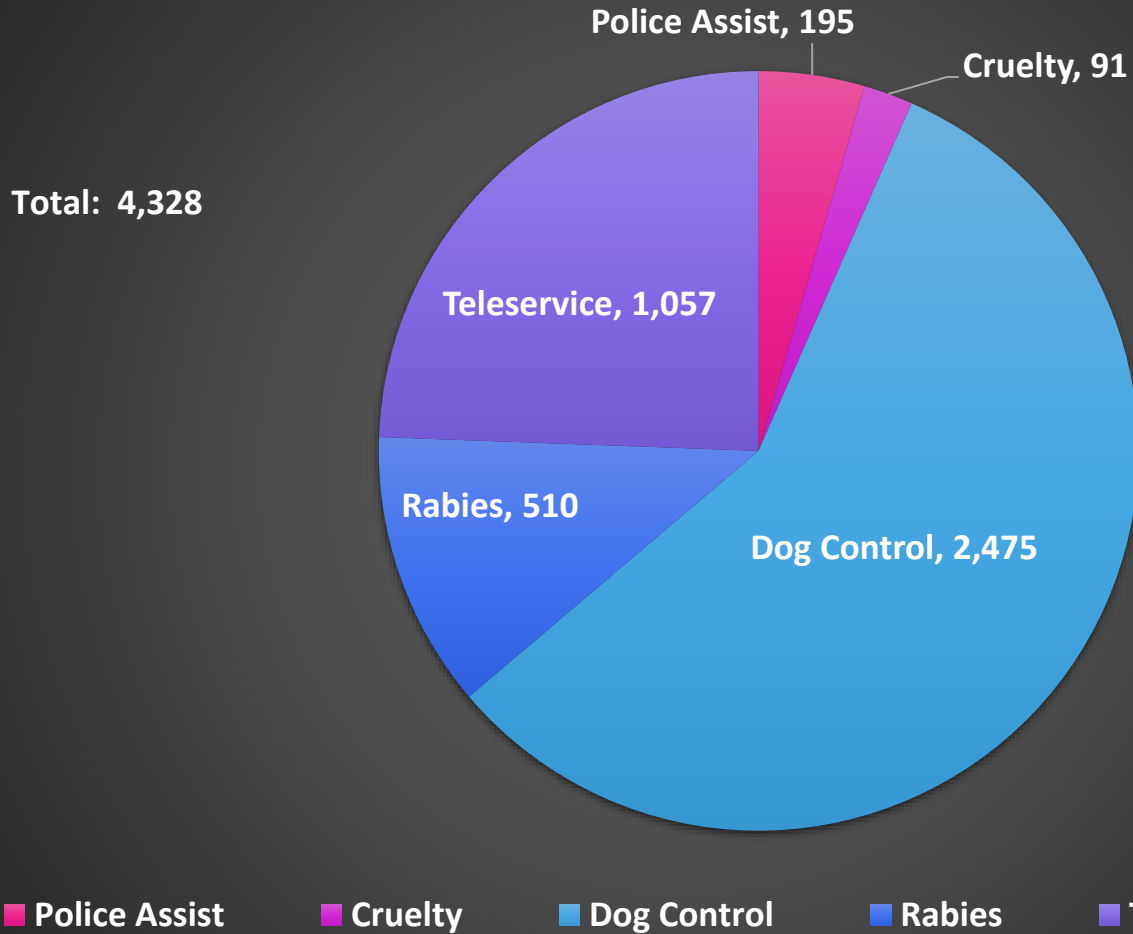
First Quarter

January 2021 – March 2021



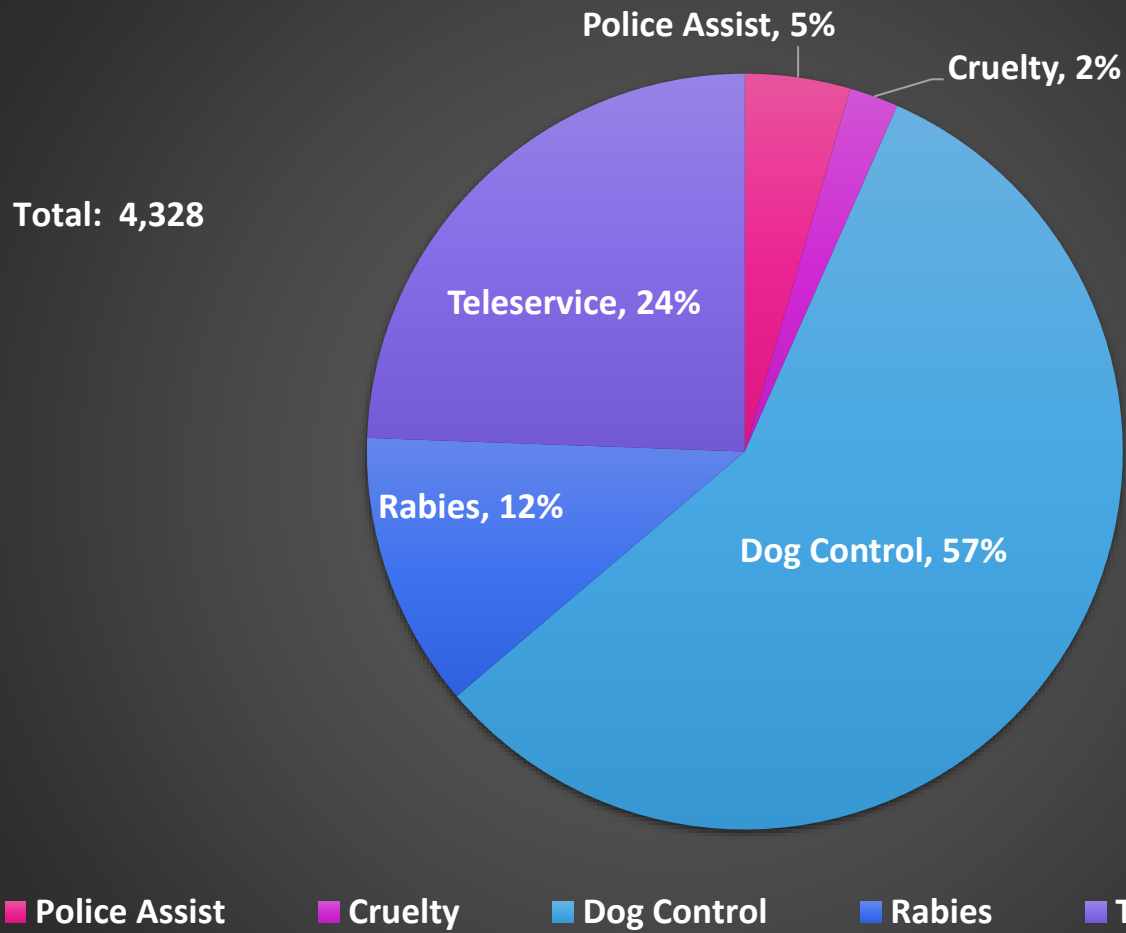
DELAWARE HEALTH AND SOCIAL SERVICES
Division of Public Health
Office of Animal Welfare

Q1 2021 TOTAL STATE CALLS FOR SERVICE BY TYPE

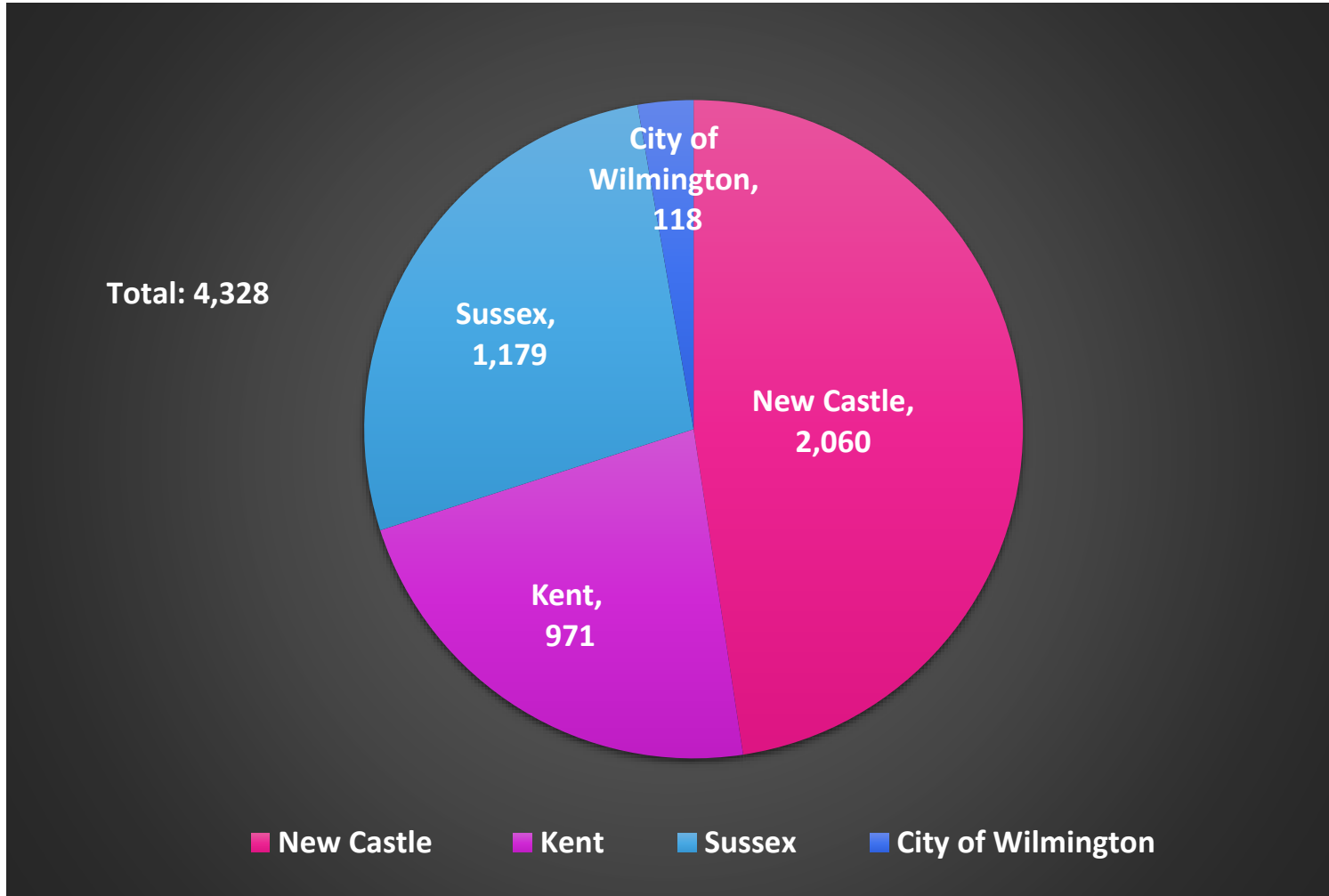


Note: Teleservice calls are those that are handled by offering referral, education, or resources. Case type is classified by dispatchers and may change upon officer response.

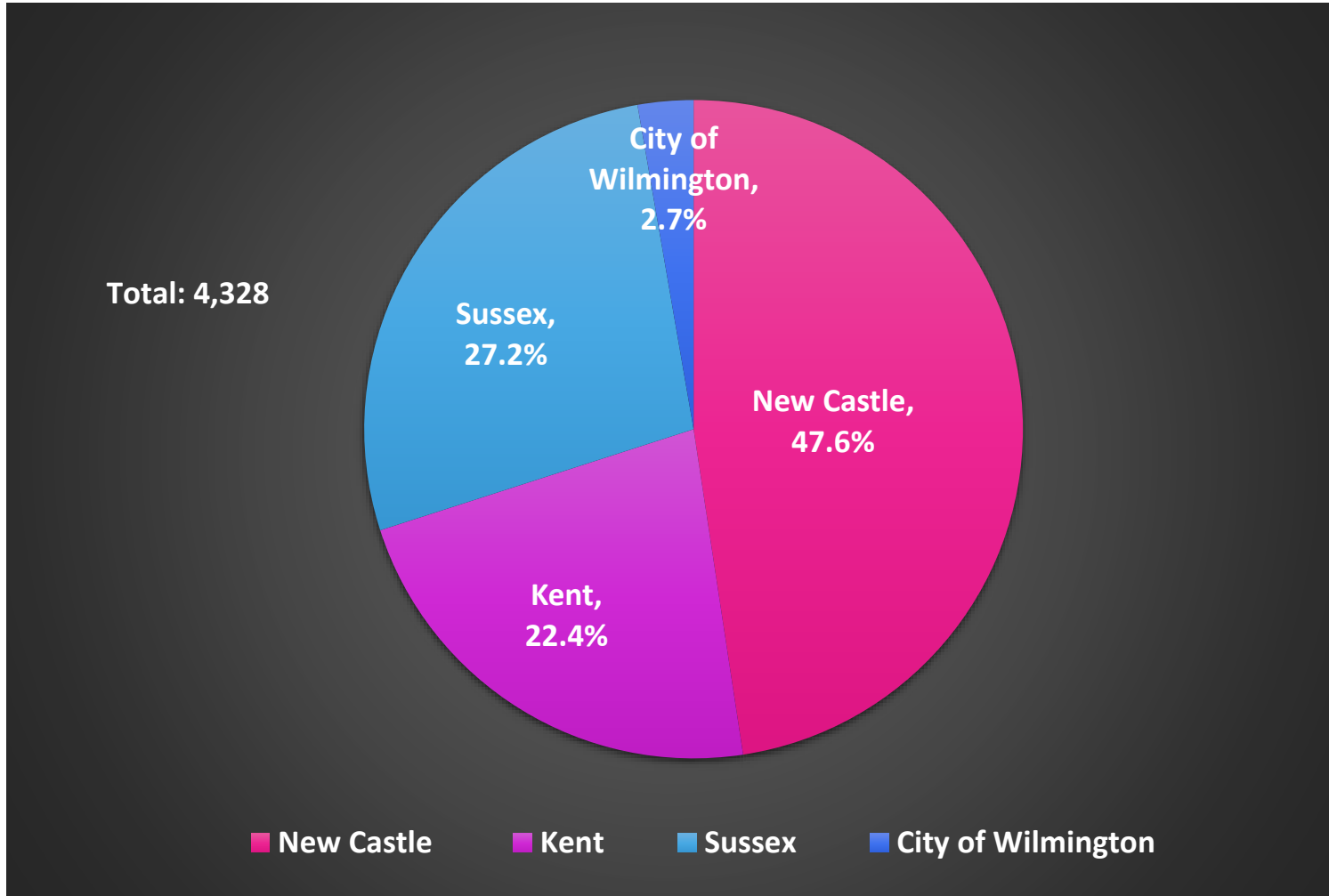
Q1 2021 TOTAL STATE CALLS FOR SERVICE BY TYPE



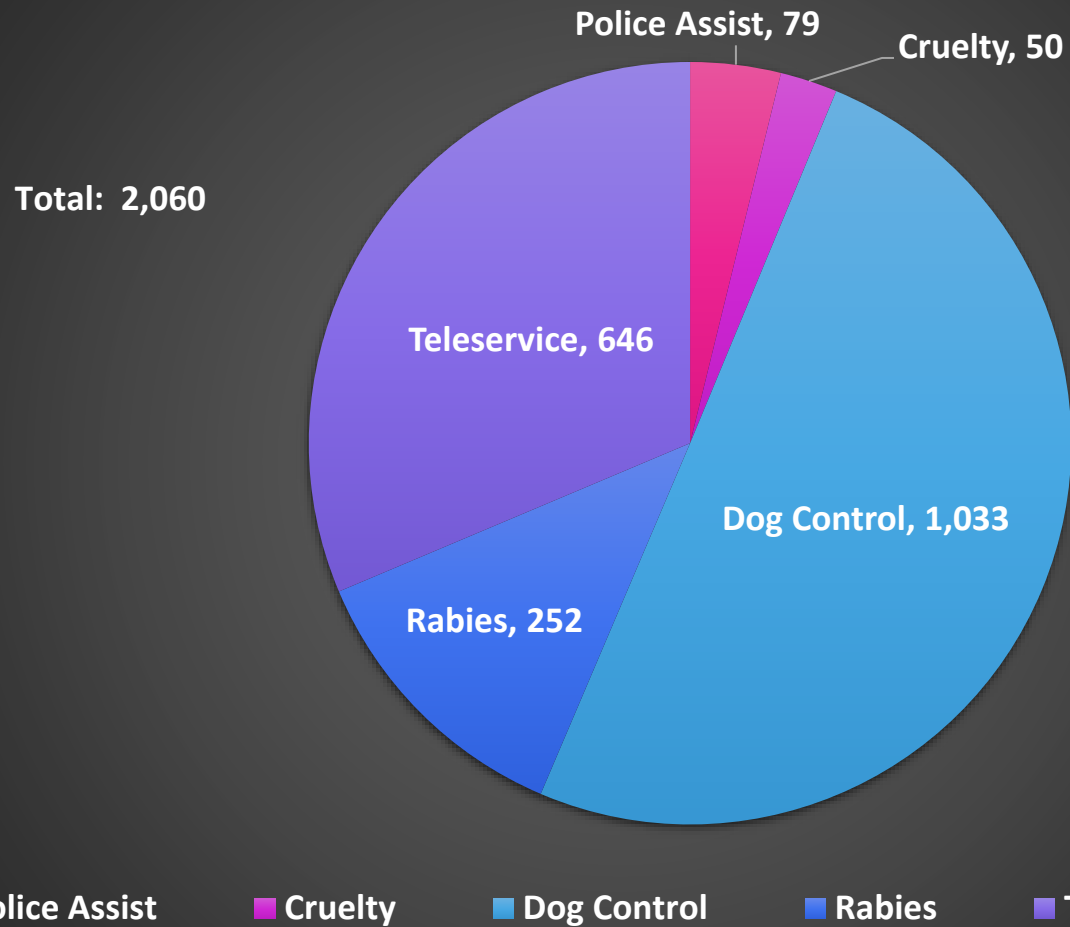
Q1 2021 TOTAL STATE CALLS FOR SERVICE BY LOCATION



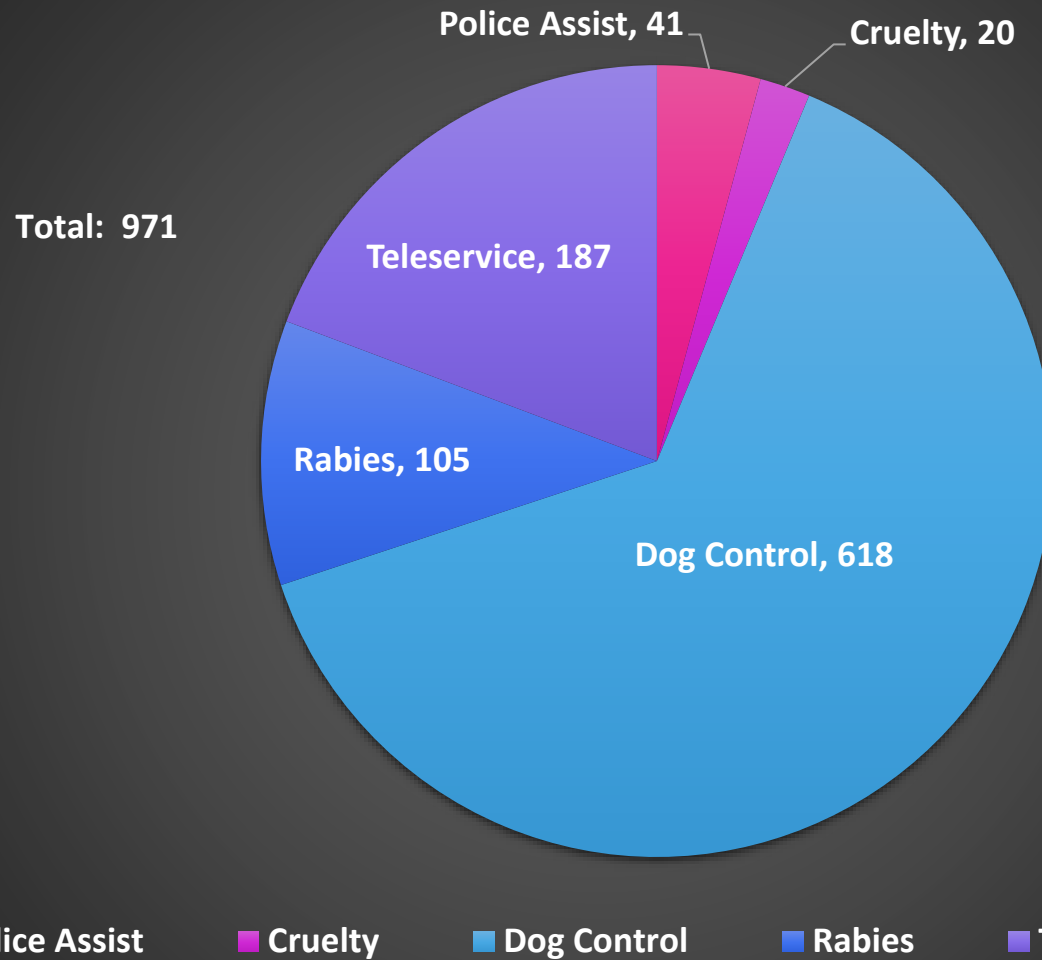
Q1 2021 TOTAL STATE CALLS FOR SERVICE BY LOCATION



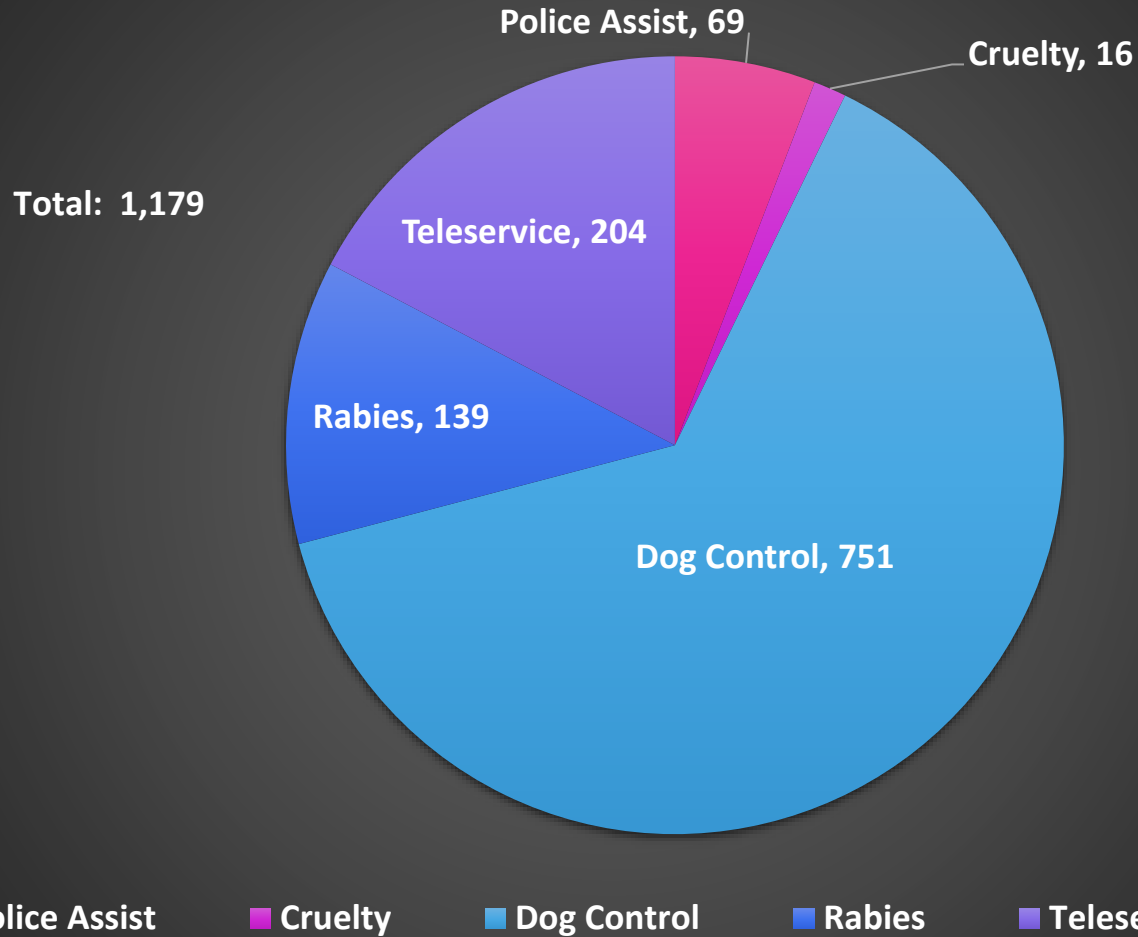
Q1 2021 TOTAL NEW CASTLE COUNTY CALLS FOR SERVICE



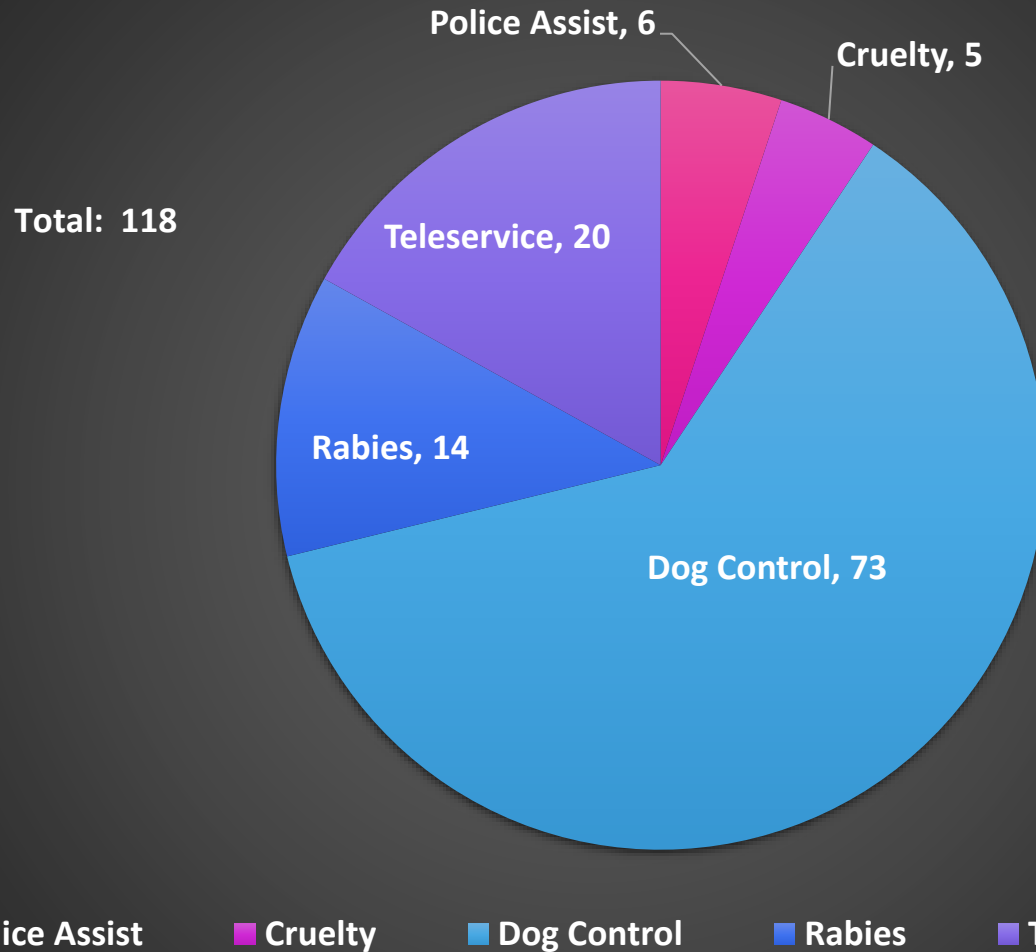
Q1 2021 TOTAL KENT COUNTY CALLS FOR SERVICE



Q1 2021 TOTAL SUSSEX COUNTY CALLS FOR SERVICE



Q1 2021 TOTAL CITY OF WILMINGTON CALLS FOR SERVICE



ADDITIONAL PERFORMANCE MEASURES

- **Investigative Follow Ups - 661**

Continuing investigative activities on prior complaints, such as gathering evidence and information, or monitoring animal health and welfare, and public safety.

- **Proactive Patrols – 1,031**

Aimed at preventing and reducing animal incidents and improving relations between officers and the communities they serve.

- **Dogs Returned to Owner (RTO) – 422 or 73%**

- Number of dogs returned to owner in the field: 153

- Number of dogs returned to owner at shelter: 269

Our objective is to reunite as lost pets with their owners as possible. Found pets that are not able to be returned to their owner by officers directly in the field are posted on the State Lost and Found Registry (animalservices.delaware.gov) so that their owner may find them quickly. They are then taken to the shelter for safe-keeping and where they may be reclaimed by their owner.



ANIMAL SHELTER STATISTICS

Brandywine Valley SPCA (BVSPCA) is the contracted shelter partner for Delaware Animal Services (DAS).

BVSPCA provides all medical, nutritional, and behavioral care for animals rescued by DAS.

For more information on BVSPCA statistics please visit:

<https://bvspca.org/about/by-the-numbers/>

You will find the next slide consist of BVSPCA's Delaware Q1 2021 Shelter Statistics.



**Brandywine Valley SPCA
Delaware - 1st Quarter 2021 Shelter Statistics**

	Cats	Dogs	Other	Total
Live Release Rate	95%	95%	75%	95%

Spay/Neuter Surgeries

Shelter	644	584	0	1228
Owned	1209	551	0	1760
Total	1853	1135	0	2988

Live Intake

Stray	564	425	4	993
Owner Surrender	219	112	0	331
Campus Transfer	29	176	0	205
Adoption Return	23	63	0	86
Transfer In	177	382	0	559
Seized/Custody	58	118	3	179
Total	1070	1276	7	2353

Live Release

Adoption	500	945	5	1450
Campus Transfer	19	46	1	66
Return to Owner	48	255	1	304
Transfer Out	68	17	0	85
Return to Field	370	0	0	370
Total	1005	1263	7	2275

Euthanasia

Shelter	52	60	2	114
Owner Request	0	0	0	0
Total	52	60	2	114

Other Outcomes

Died	13	12	0	25
Admin Missing	1	1	0	2
Total	14	13	0	27

Ending Animal Count

Jan 1st	145	93	7	245
Mar 31st	144	33	5	182

