



Delaware Animal Services

Performance Report
First Quarter
Jan 2023 – Mar 2023



DELAWARE HEALTH AND SOCIAL SERVICES
Division of Public Health
Office of Animal Welfare

Q1 2023 Calls for Service

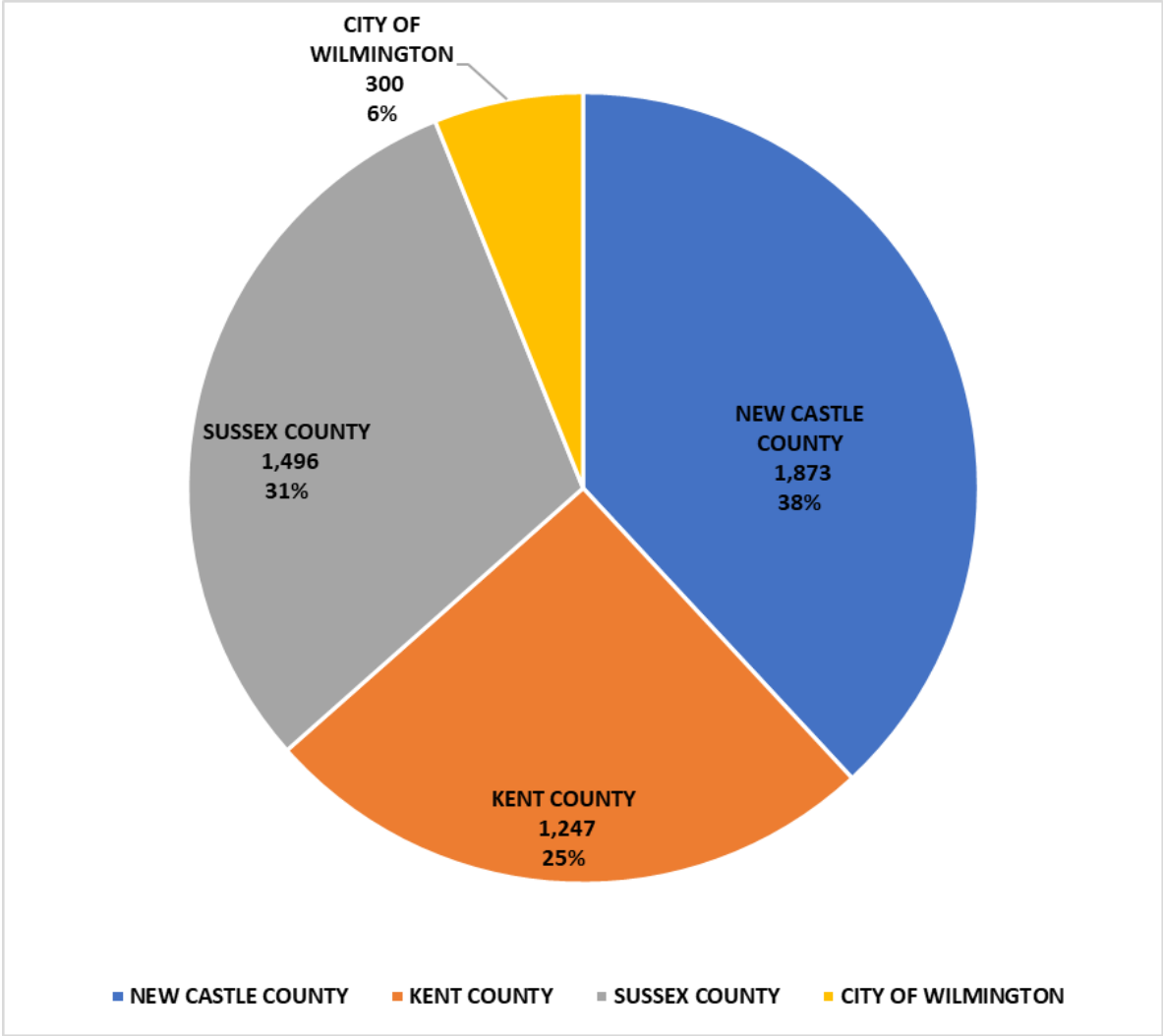
CATEGORY	NEW CASTLE COUNTY	KENT COUNTY	SUSSEX COUNTY	CITY OF WILMINGTON	TOTALS
Admin Activity	183	163	131	0	477
Police/Agency Assist	72	80	102	35	289
Public Assistance/Education	388	209	220	41	858
Animal Cruelty	71	52	43	19	185
Animal Control	1,067	793	913	191	2,964
Case Follow Up	310	363	400	34	1,107
Proactive Patrol	361	694	130	16	1,201
Rabies Control	275	113	218	14	620
TOTAL ACTIVITY	2,727	2,467	2,157	350	7,701
NEW CALLS FOR SERVICE	1,873	1,247	1,496	300	4,916

Note: Some calls for service may involve more than one category, but only one may be assigned.

Category Definitions

- **Administrative Activity** – Court, arrests, search warrants, reports, and other administrative responsibilities
- **Animal Control** – stray dogs, dangerous dogs, housing and welfare enforcement.
- **Animal Cruelty** – abuse, abandonment, cruel neglect, or animal fighting.
- **Case Follow Up** - Supplemental investigative activities on prior complaints, gathering evidence and information, monitoring animal health and welfare, public safety.
- **Police & Agency Assist** – Calls from police, Fire/EMS, Department of Agriculture, Department of Natural Resources and Environmental Control, and others that request assistance with animal emergencies.
- **Proactive Patrol** – Aimed at preventing and reducing animal incidents and improving relations between officers and the communities they serve.
- **Public Assistance/Education** – Information, education, resources, and referrals regarding animal-related complaints.
- **Rabies Control** – Investigation and enforcement of potential human exposures to rabies, quarantine of animals, capture and transportation of rabies specimens for testing.

Q1 2023 Total Calls for Service by Location



Additional Performance Measures

- **Dogs Returned to Owner (RTO) – 487 or 59%**

- Number of dogs returned to owner in the field: 163
- Number of dogs returned to owner at shelter: 324

Every dog returned to its owner without being impounded reduces stress to the animal, cost to the owner and the state, and frees up shelter space for other animals.

- **Criminal Charges and Citations**

- Animal cruelty and animal fighting criminal charges: 46
- Citations issued for dog control and rabies violations: 486

- **Specimens transported to Public Health Lab for rabies testing: 41**

- **Resources provided to many Delawareans – pet food, dog houses, bedding.**

- **Dog Licensing**

- Dog Licenses Sold: 9,489



Shelter Services

Brandywine Valley SPCA (BVSPCA) is the contracted shelter partner for Delaware Animal Services (DAS) with a save rate at 90% or better.

BVSPCA provides all medical, nutritional, and behavioral care for animals rescued by DAS. They also provide free and low-cost resources to Delaware residents.

In this report, we share statistics for DAS animal intake only. For more information on BVSPCA statistics, including intake and outcomes totals for all Delaware animals, please visit:

<https://bvspca.org/about/by-the-numbers/>

DAS Animal Intake

DOGS	Q1	Q2	Q2	Q4	Total
bite quarantine	43				43
dangerous dog	9				9
safekeeping	58				58
seizure	64				64
Surrender	54				54
Stray	659				659
TOTAL DOGS	887				887
CATS	Q1				Total
bite quarantine	7				7
safekeeping	22				22
seizure	14				14
surrender	56				56
unowned endangered	87				87
TOTAL CATS	186				186
TOTAL ANIMALS	1,073				1,073