



Delaware Animal Services

Performance Report
Third Quarter
Jul 2023 – Sept 2023



DELAWARE HEALTH AND SOCIAL SERVICES
Division of Public Health
Office of Animal Welfare

Q3 2023 Calls for Service

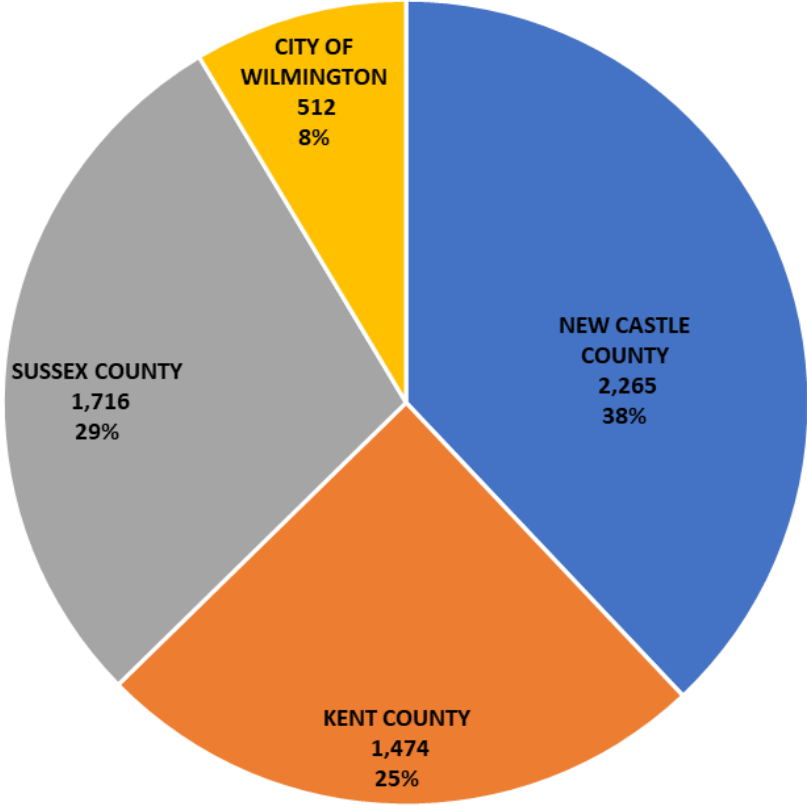
CATEGORY	NEW CASTLE COUNTY	KENT COUNTY	SUSSEX COUNTY	CITY OF WILMINGTON	TOTALS
Admin Activity	66	97	100	1	264
Police/Agency Assist	102	93	66	46	307
Public Assistance/Education	476	221	219	80	996
Animal Cruelty	73	65	46	33	217
Animal Control	1,288	970	1,113	309	3,680
Case Follow Up	341	402	341	59	1,143
Proactive Patrol	228	399	389	25	1,041
Rabies Control	326	125	272	44	767
TOTAL ACTIVITY	2,900	2,372	2,546	597	8,415
NEW CALLS FOR SERVICE	2,265	1,474	1,716	512	5,967

Note: Some calls for service may involve more than one category, but only one may be assigned.

Category Definitions

- **Administrative Activity** – Court, arrests, search warrants, reports, and other administrative responsibilities
- **Animal Control** – stray dogs, dangerous dogs, housing and welfare enforcement.
- **Animal Cruelty** – abuse, abandonment, cruel neglect, or animal fighting.
- **Case Follow Up** - Supplemental investigative activities on prior complaints, gathering evidence and information, monitoring animal health and welfare, public safety.
- **Police & Agency Assist** – Calls from police, Fire/EMS, Department of Agriculture, Department of Natural Resources and Environmental Control, and others that request assistance with animal emergencies.
- **Proactive Patrol** – Aimed at preventing and reducing animal incidents and improving relations between officers and the communities they serve.
- **Public Assistance/Education** – Information, education, resources, and referrals regarding animal-related complaints.
- **Rabies Control** – Investigation and enforcement of potential human exposures to rabies, quarantine of animals, capture and transportation of rabies specimens for testing.

Q3 2023 Total Calls for Service by Location



■ NEW CASTLE COUNTY ■ KENT COUNTY ■ SUSSEX COUNTY ■ CITY OF WILMINGTON

Additional Performance Measures

- **Dogs Returned to Owner (RTO) – 488 or 53%**

- Number of dogs returned to owner in the field: 183
- Number of dogs returned to owner at shelter: 305

Every dog returned to its owner without being impounded reduces stress to the animal, cost to the owner and the state, and frees up shelter space for other animals.

- **Criminal Charges and Citations**

- Animal cruelty and animal fighting criminal charges: 27
- Citations issued for dog control and rabies violations: 465

- **Specimens transported to Public Health Lab for rabies testing: 51**

- **Resources provided to many Delawareans – pet food, dog houses, bedding.**

- **Dog Licensing**

- Dog Licenses Sold: 6,606



Shelter Services

Brandywine Valley SPCA (BVSPCA) is the contracted shelter partner for Delaware Animal Services (DAS) with a save rate at 90% or better.

BVSPCA provides all medical, nutritional, and behavioral care for animals rescued by DAS. They also provide free and low-cost resources to Delaware residents.

In this report, we share statistics for DAS animal intake only. For more information on BVSPCA statistics, including intake and outcomes totals for all Delaware animals, please visit:

<https://bvspca.org/about/by-the-numbers/>

DAS Animal Intake

DOGS	Q1	Q2	Q3	Q4	Total
bite quarantine	43	59	29		131
dangerous dog	9	8	12		29
safekeeping	58	62	86		206
seizure	64	60	113		237
Surrender	54	43	34		131
Stray	659	656	732		2,047
TOTAL DOGS	887	888	1,006		2,781
CATS	Q1	Q2	Q3	Q4	Total
bite quarantine	7	8	10		25
safekeeping	22	43	32		97
seizure	14	27	77		118
surrender	56	43	11		110
unowned endangered	87	206	216		509
TOTAL CATS	186	327	346		859
TOTAL ANIMALS	1,073	1,215	1,352		3,640