



Delaware Animal Services

Performance Report
Second Quarter
Apr 2023 – Jun 2023



DELAWARE HEALTH AND SOCIAL SERVICES
Division of Public Health
Office of Animal Welfare

Q2 2023 Calls for Service

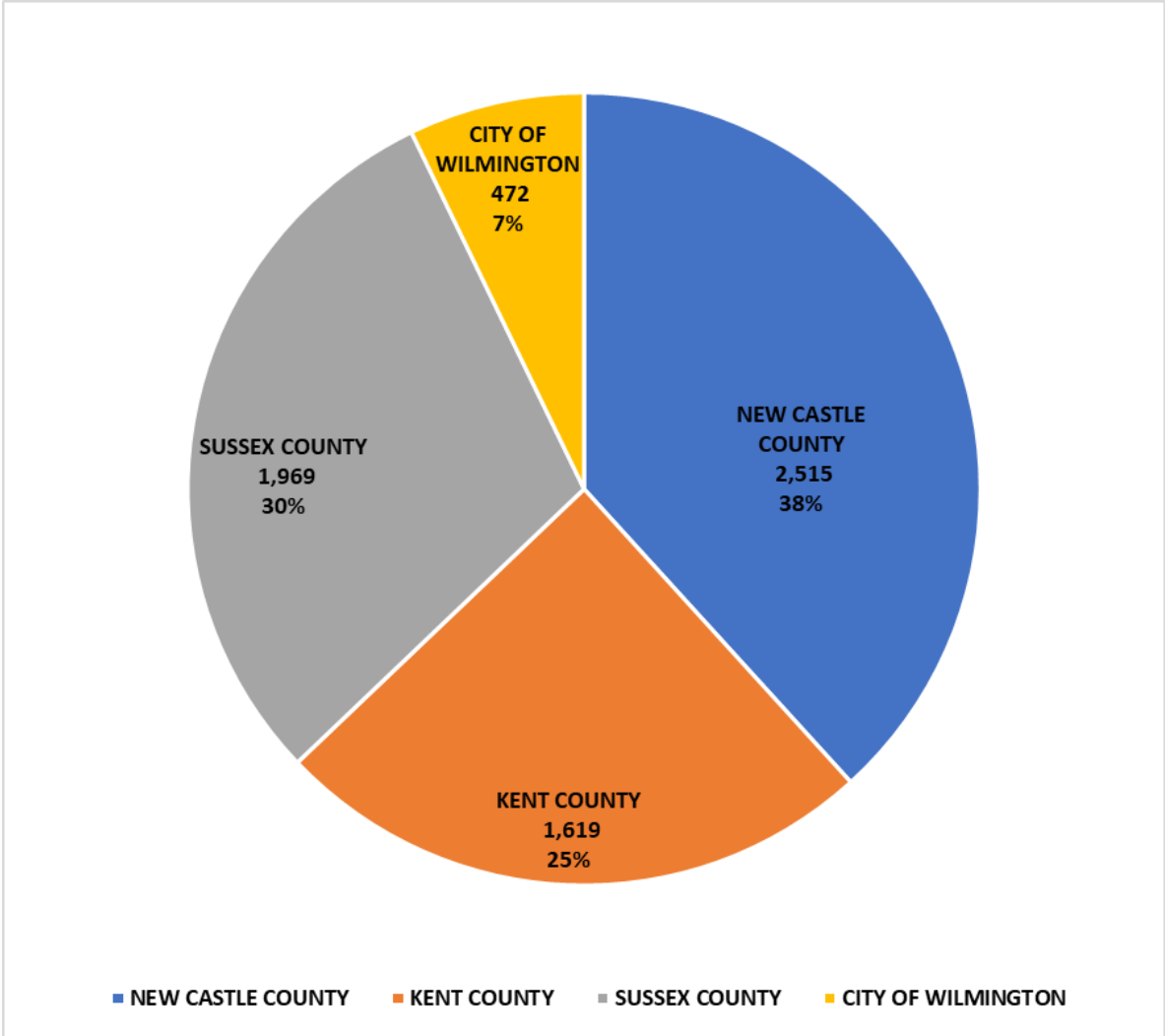
CATEGORY	NEW CASTLE COUNTY	KENT COUNTY	SUSSEX COUNTY	CITY OF WILMINGTON	TOTALS
Admin Activity	84	158	106	6	354
Police/Agency Assist	115	118	105	54	392
Public Assistance/Education	489	229	271	72	1,061
Animal Cruelty	94	89	72	32	287
Animal Control	1,472	1,035	1,204	281	3,992
Case Follow Up	389	404	336	44	1,173
Proactive Patrol	329	895	322	27	1,573
Rabies Control	345	148	317	33	843
TOTAL ACTIVITY	3,317	3,076	2,733	549	9,675
NEW CALLS FOR SERVICE	2,515	1,619	1,969	472	6,575

Note: Some calls for service may involve more than one category, but only one may be assigned.

Category Definitions

- **Administrative Activity** – Court, arrests, search warrants, reports, and other administrative responsibilities
- **Animal Control** – stray dogs, dangerous dogs, housing and welfare enforcement.
- **Animal Cruelty** – abuse, abandonment, cruel neglect, or animal fighting.
- **Case Follow Up** - Supplemental investigative activities on prior complaints, gathering evidence and information, monitoring animal health and welfare, public safety.
- **Police & Agency Assist** – Calls from police, Fire/EMS, Department of Agriculture, Department of Natural Resources and Environmental Control, and others that request assistance with animal emergencies.
- **Proactive Patrol** – Aimed at preventing and reducing animal incidents and improving relations between officers and the communities they serve.
- **Public Assistance/Education** – Information, education, resources, and referrals regarding animal-related complaints.
- **Rabies Control** – Investigation and enforcement of potential human exposures to rabies, quarantine of animals, capture and transportation of rabies specimens for testing.

Q2 2023 Total Calls for Service by Location



Additional Performance Measures

- **Dogs Returned to Owner (RTO) – 437 or 52%**
 - Number of dogs returned to owner in the field: 175
 - Number of dogs returned to owner at shelter: 262

Every dog returned to its owner without being impounded reduces stress to the animal, cost to the owner and the state, and frees up shelter space for other animals.

- **Criminal Charges and Citations**
 - Animal cruelty and animal fighting criminal charges: 19
 - Citations issued for dog control and rabies violations: 559
- **Specimens transported to Public Health Lab for rabies testing: 35**
- **Resources provided to many Delawareans – pet food, dog houses, bedding.**
- **Dog Licensing**
 - Dog Licenses Sold: 7,660



Shelter Services

Brandywine Valley SPCA (BVSPCA) is the contracted shelter partner for Delaware Animal Services (DAS) with a save rate at 90% or better.

BVSPCA provides all medical, nutritional, and behavioral care for animals rescued by DAS. They also provide free and low-cost resources to Delaware residents.

In this report, we share statistics for DAS animal intake only. For more information on BVSPCA statistics, including intake and outcomes totals for all Delaware animals, please visit:

<https://bvspca.org/about/by-the-numbers/>

DAS Animal Intake

DOGS	Q1	Q2	Q3	Q4	Total
bite quarantine	43	59			102
dangerous dog	9	8			17
safekeeping	58	62			120
seizure	64	60			124
Surrender	54	43			97
Stray	659	656			1,315
TOTAL DOGS	887	888			1,775
CATS	Q1	Q2	Q3	Q4	Total
bite quarantine	7	8			15
safekeeping	22	43			65
seizure	14	27			41
surrender	56	43			99
unowned endangered	87	206			293
TOTAL CATS	186	327			513
TOTAL ANIMALS	1,073	1,215			2,288