



Delaware Animal Services

Performance Report
Second Quarter
Apr 2024 – Jun 2024



DELAWARE HEALTH AND SOCIAL SERVICES
Division of Public Health
Office of Animal Welfare

Q2 2024 Calls for Service

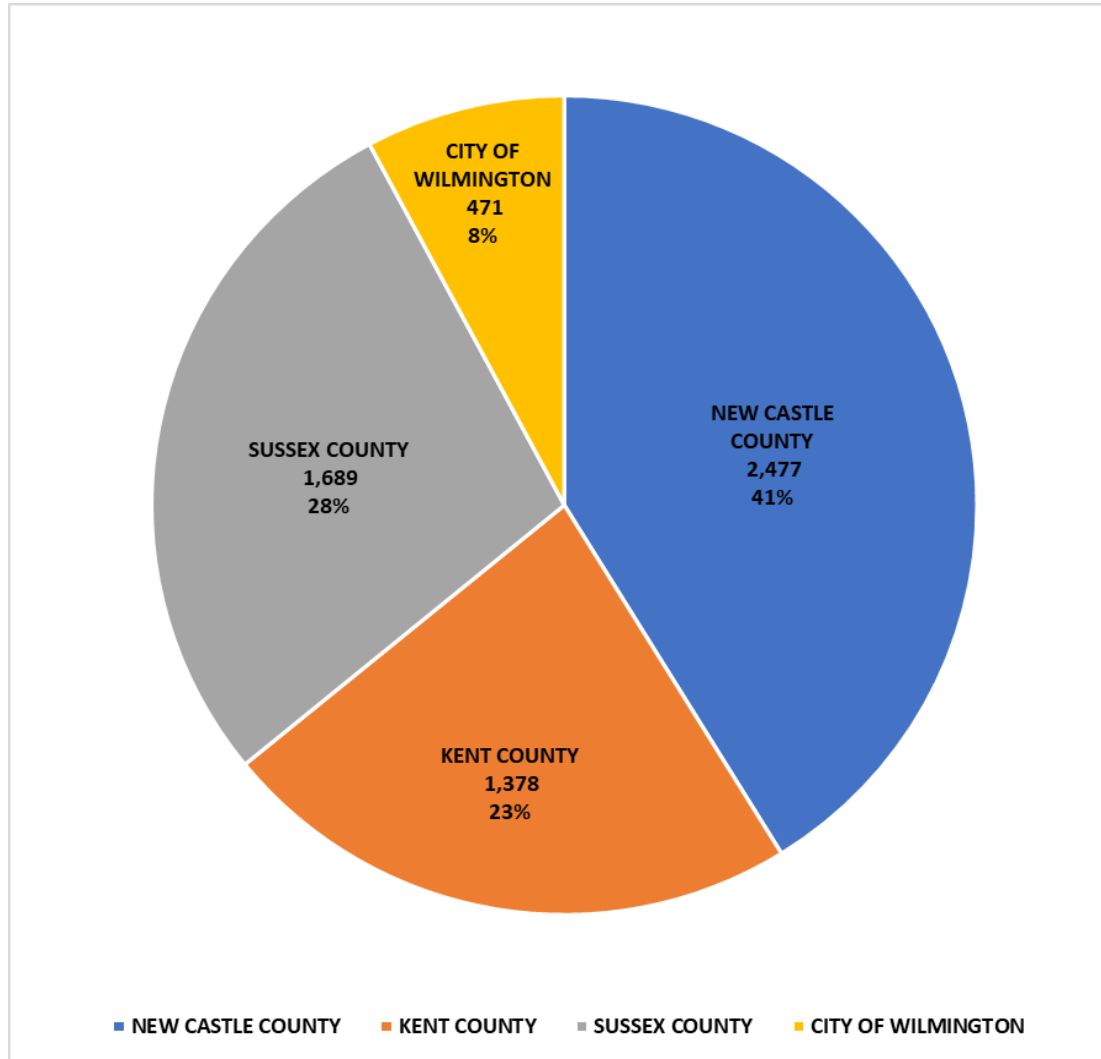
CATEGORY	NEW CASTLE COUNTY	KENT COUNTY	SUSSEX COUNTY	CITY OF WILMINGTON	TOTALS
Admin Activity	87	94	89	3	273
Police/Agency Assist	95	75	105	40	315
Public Assistance/Education	490	229	241	66	1,026
Animal Cruelty	64	59	65	34	222
Animal Control	1,440	873	1,024	304	3,641
Case Follow Up	497	287	529	24	1,337
Proactive Patrol	166	292	460	5	923
Rabies Control	388	142	254	27	811
TOTAL ACTIVITY	3,227	2,051	2,767	503	8,548
NEW CALLS FOR SERVICE	2,477	1,378	1,689	471	6,015

Please Note: Some calls for service may involve more than one category, but only one may be assigned.

Category Definitions

- **Administrative Activity** – Court, arrests, search warrants, reports, and other administrative responsibilities
- **Animal Control** – stray dogs, dangerous dogs, housing and welfare enforcement.
- **Animal Cruelty** – abuse, abandonment, cruel neglect, or animal fighting.
- **Case Follow Up** - Supplemental investigative activities on prior complaints, gathering evidence and information, monitoring animal health and welfare, public safety.
- **Police & Agency Assist** – Calls from police, Fire/EMS, Department of Agriculture, Department of Natural Resources and Environmental Control, and others that request assistance with animal emergencies.
- **Proactive Patrol** – Aimed at preventing and reducing animal incidents and improving relations between officers and the communities they serve.
- **Public Assistance/Education** – Information, education, resources, and referrals regarding animal-related complaints.
- **Rabies Control** – Investigation and enforcement of potential human exposures to rabies, quarantine of animals, capture and transportation of rabies specimens for testing.

Q2 2024 New Calls for Service by Location



Additional Performance Measures

- **Dogs Returned to Owner (RTO) – 407 or 50%**
 - Number of dogs returned to owner in the field: 154
 - Number of dogs returned to owner at shelter: 253

Every dog returned to its owner without being impounded reduces stress to the animal, cost to the owner and the state, and frees up shelter space for other animals.

- **Criminal Charges and Citations**
 - Animal cruelty and animal fighting criminal charges: 22
 - Citations issued for dog control and rabies violations: 629
- **Specimens transported to Public Health Lab for rabies testing: 31**
- **Resources provided to many Delawareans – pet food, dog houses, bedding.**
- **Dog Licensing**
 - Dog Licenses Sold: 6,501



Shelter Services

Brandywine Valley SPCA (BVSPCA) is the contracted shelter partner for Delaware Animal Services (DAS) with a save rate at 90% or better.

BVSPCA provides all medical, nutritional, and behavioral care for animals rescued by DAS. They also provide free and low-cost resources to Delaware residents.

In this report, we share statistics for DAS animal intake only. For more information on BVSPCA statistics, including intake and outcomes totals for all Delaware animals, please visit:

<https://bvspca.org/about/by-the-numbers/>

DAS Animal Intake

DOGS	Q1	Q2	Q3	Q4	Total
bite quarantine	18	31			49
dangerous dog	3	18			21
safekeeping	69	69			138
seizure	122	59			181
Surrender	24	21			45
Stray	636	665			1,301
TOTAL DOGS	872	863			1,735
CATS	Q1	Q2	Q3	Q4	Total
bite quarantine	3	8			11
safekeeping	32	32			64
seizure	24	26			50
surrender	19	24			43
unowned endangered	61	131			192
TOTAL CATS	139	221			360
TOTAL ANIMALS	1,011	1,084			2,095