



Delaware Animal Services

Performance Report
Third Quarter
Jul 2024 – Sep 2024



DELAWARE HEALTH AND SOCIAL SERVICES
Division of Public Health
Office of Animal Welfare

Q3 2024 Calls for Service

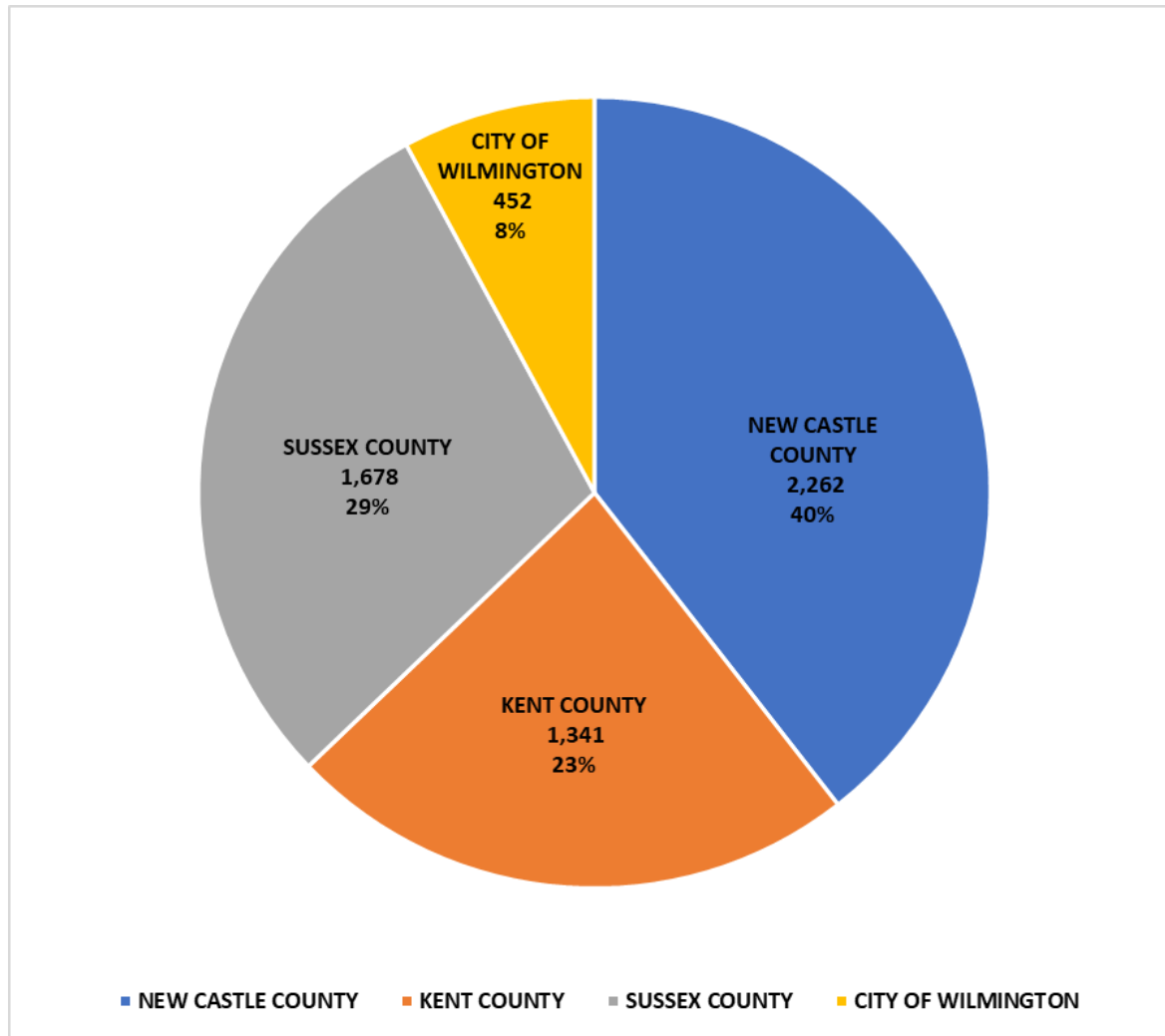
CATEGORY	NEW CASTLE COUNTY	KENT COUNTY	SUSSEX COUNTY	CITY OF WILMINGTON	TOTALS
Admin Activity	57	78	79	3	217
Police/Agency Assist	78	90	81	41	290
Public Assistance/Education	502	212	271	59	1,044
Animal Cruelty	80	51	44	34	209
Animal Control	1,220	869	1,064	288	3,441
Case Follow Up	436	332	446	39	1,253
Proactive Patrol	198	345	487	5	1,035
Rabies Control	382	119	218	30	749
TOTAL ACTIVITY	2,953	2,096	2,690	499	8,238
NEW CALLS FOR SERVICE	2,262	1,341	1,678	452	5,733

Please Note: Some calls for service may involve more than one category, but only one may be assigned.

Category Definitions

- **Administrative Activity** – Court, arrests, search warrants, reports, and other administrative responsibilities
- **Animal Control** – stray dogs, dangerous dogs, housing and welfare enforcement.
- **Animal Cruelty** – abuse, abandonment, cruel neglect, or animal fighting.
- **Case Follow Up** - Supplemental investigative activities on prior complaints, gathering evidence and information, monitoring animal health and welfare, public safety.
- **Police & Agency Assist** – Calls from police, Fire/EMS, Department of Agriculture, Department of Natural Resources and Environmental Control, and others that request assistance with animal emergencies.
- **Proactive Patrol** – Aimed at preventing and reducing animal incidents and improving relations between officers and the communities they serve.
- **Public Assistance/Education** – Information, education, resources, and referrals regarding animal-related complaints.
- **Rabies Control** – Investigation and enforcement of potential human exposures to rabies, quarantine of animals, capture and transportation of rabies specimens for testing.

Q3 2024 New Calls for Service by Location



Additional Performance Measures

- **Dogs Returned to Owner (RTO) – 423 or 46%**

- Number of dogs returned to owner in the field: 192
- Number of dogs returned to owner at shelter: 231

Every dog returned to its owner without being impounded reduces stress to the animal, cost to the owner and the state, and frees up shelter space for other animals.

- **Criminal Charges and Citations**

- Animal cruelty and animal fighting criminal charges: 21
- Citations issued for dog control and rabies violations: 545

- **Specimens transported to Public Health Lab for rabies testing: 51**

- **Resources provided to many Delawareans – pet food, dog houses, bedding.**

- **Dog Licensing**

- Dog Licenses Sold: 7,791



Shelter Services

Brandywine Valley SPCA (BVSPCA) is the contracted shelter partner for Delaware Animal Services (DAS) with a save rate at 90% or better.

BVSPCA provides all medical, nutritional, and behavioral care for animals rescued by DAS. They also provide free and low-cost resources to Delaware residents.

In this report, we share statistics for DAS animal intake only. For more information on BVSPCA statistics, including intake and outcomes totals for all Delaware animals, please visit:

<https://bvspca.org/about/by-the-numbers/>

DAS Animal Intake

DOGS	Q1	Q2	Q3	Q4	Total
bite quarantine	18	31	17		66
dangerous dog	3	18	19		40
safekeeping	69	69	74		212
seizure	122	59	64		245
Surrender	24	21	20		65
Stray	636	665	720		2,021
TOTAL DOGS	872	863	914		2,649
CATS	Q1	Q2	Q3	Q4	Total
bite quarantine	3	8	9		20
safekeeping	32	32	53		117
seizure	24	26	60		110
surrender	19	24	12		55
unowned endangered	61	131	139		331
TOTAL CATS	139	221	273		633
TOTAL ANIMALS	1,011	1,084	1,187	-	3,282