



Delaware Animal Services

Performance Report
January – March, 2016



DELAWARE HEALTH AND SOCIAL SERVICES
Division of Public Health
Office of Animal Welfare

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About Delaware Animal Services (DAS)

ABOUT US

Delaware Animal Services (DAS) is the community service and enforcement unit of the Delaware Division of Public Health's Office of Animal Welfare.

MISSION

DAS will make our Delaware communities safer for animals and the public through the professional delivery of animal related services, innovative problem solving, and cooperative partnerships.

TEAM

DAS includes a team of 20 Animal Welfare Officers, assigned to four district field offices, and 6 dispatchers. Our officers have completed over 200 hours of training, including State of Delaware Animal Control and Cruelty certification training, Delaware State Constable Academy, animal handling, animal CPR, and rabies prevention training.

SERVICES

DAS offers a 24-hour hotline, 302-255-4646, and non-emergency mailbox, DelawareAnimalServices@state.de.us, to receive reports concerning stray and aggressive dogs, stray livestock, animal cruelty and neglect, animal fighting, rabies exposures, seriously injured/endangered stray cats, animal housing and care concerns, agency assistance requests, and emergency response requests.

DAS also administers dog, kennel, and dog retail outlet licenses, and a State Lost and Found Pet Registry. Visit our web site at AnimalServices.Delaware.gov to learn more about these services.

Reports Received

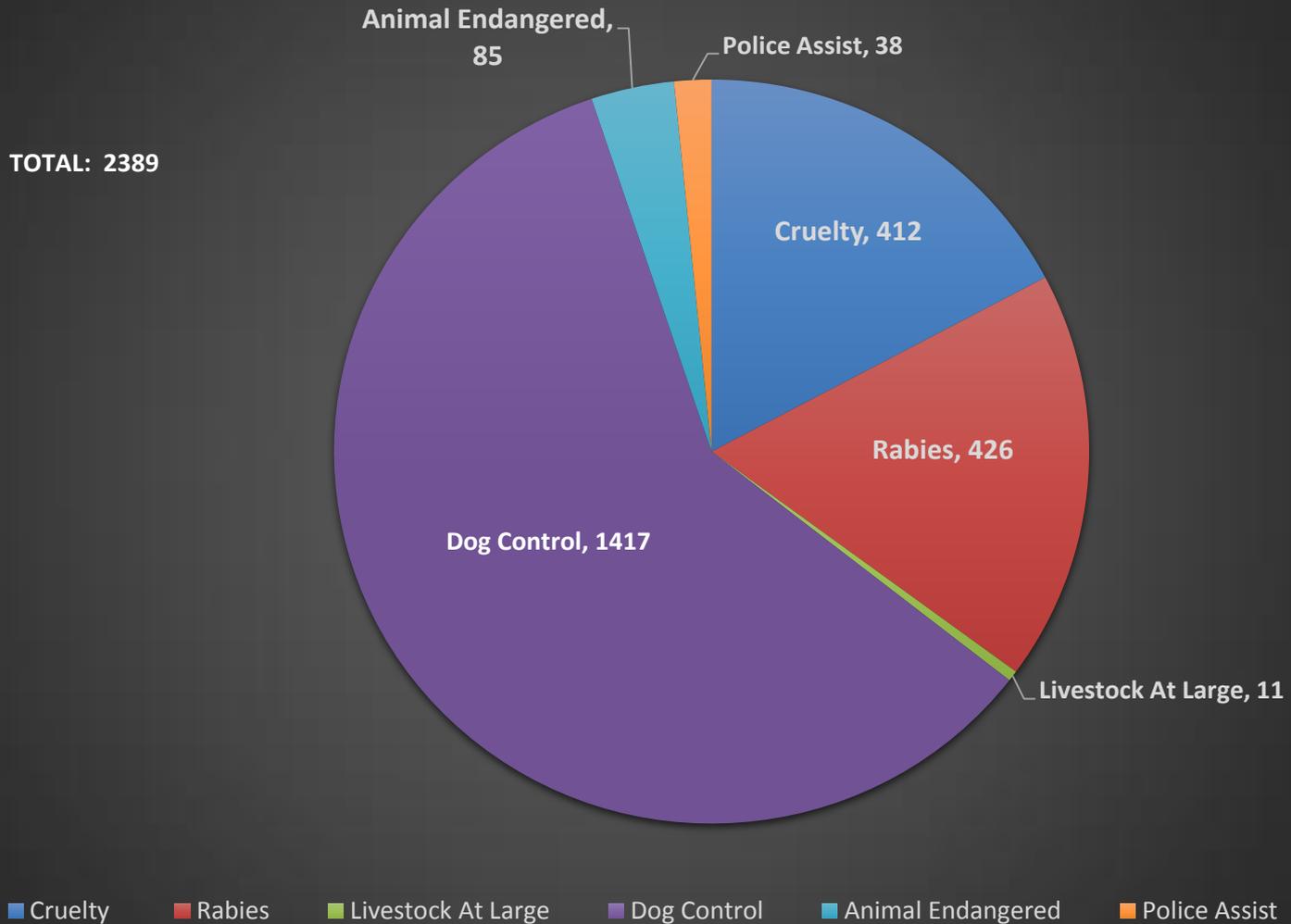
DAS received a total of 3023 reports through our 24-hour phone line or by email from January 1 – March 31, 2016.

- 634 were teleservice requests, or requests for referrals, education, or non-enforcement services
- 2389 reports were dispatched to Animal Welfare Officers



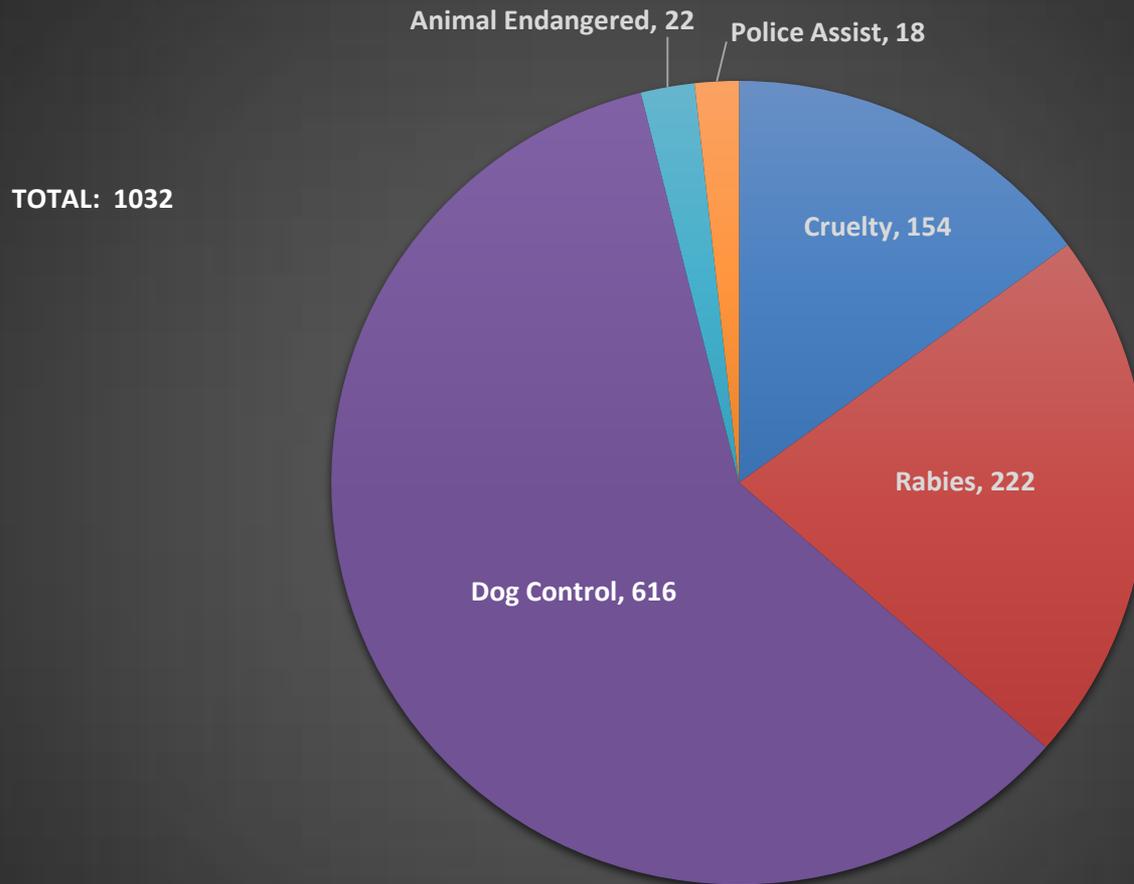
DISPATCHED REPORTS BY TYPE

State Totals - 1st Quarter 2016



DISPATCHED REPORTS BY TYPE: NEW CASTLE COUNTY

New Castle County Totals - 1st Quarter 2016

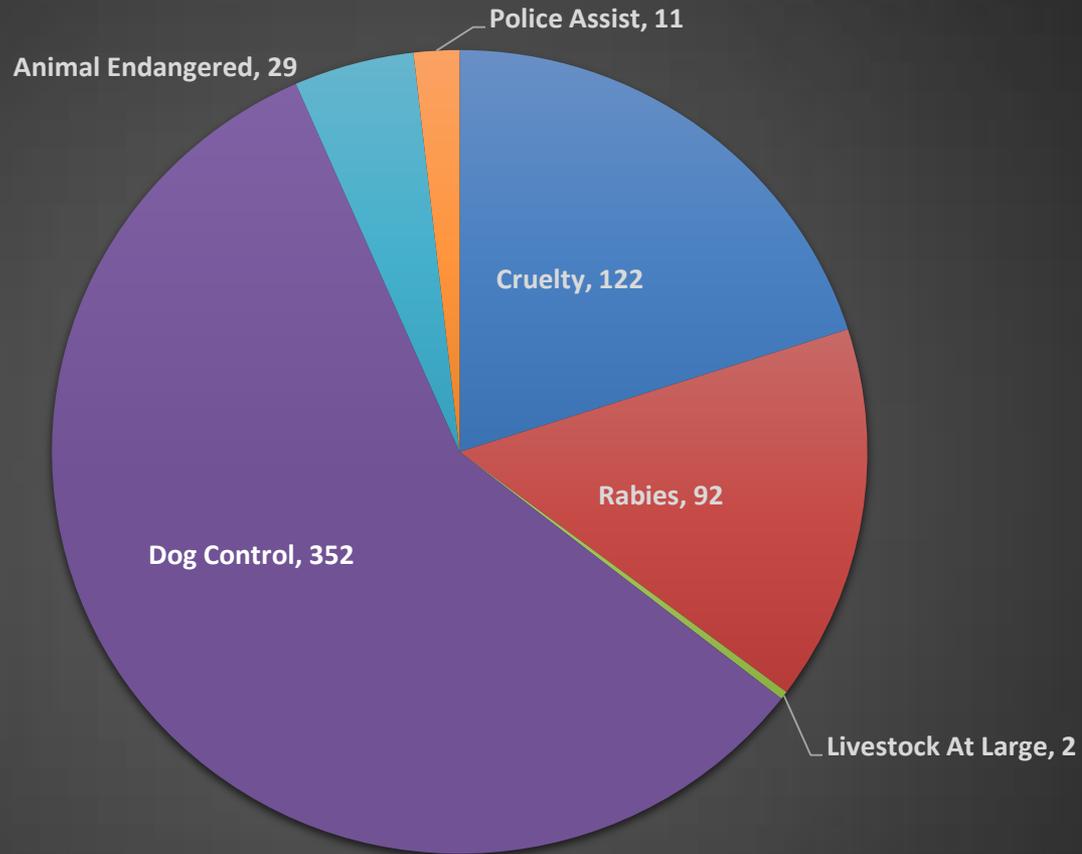


■ Cruelty ■ Rabies ■ Livestock At Large ■ Dog Control ■ Animal Endangered ■ Police Assist

DISPATCHED REPORTS BY TYPE: KENT COUNTY

Kent County Totals - 1st Quarter 2016

TOTAL: 608

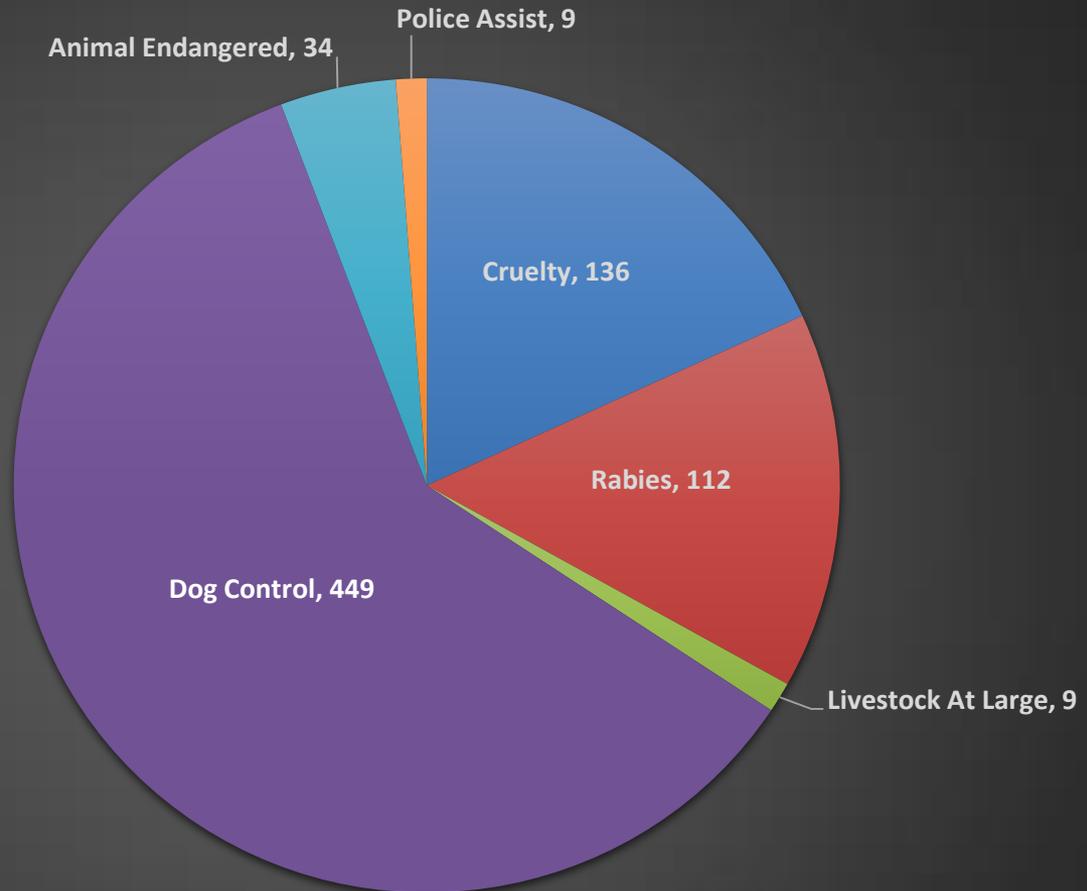


■ Cruelty ■ Rabies ■ Livestock At Large ■ Dog Control ■ Animal Endangered ■ Police Assist

DISPATCHED REPORTS BY TYPE: SUSSEX COUNTY

Sussex County Totals - 1st Quarter 2016

TOTAL: 749



■ Cruelty ■ Rabies ■ Livestock At Large ■ Dog Control ■ Animal Endangered ■ Police Assist

Officer Field Returns

DAS Priority: Return lost pets to their owners

Animal Welfare Officers check stray animals for identification immediately upon rescue.

- Officers always look for a dog license or other ID tag, scan for microchip, and will canvass neighborhoods in search of an owner.

These efforts resulted in 144 dogs being returned to their owner directly from our officers in the first quarter of 2016. The rate of field returns is 22.5%.

- Animals that are not able to be returned to their owner directly are posted on the State Lost and Found web site and taken to shelter.



Shelter Statistics

Brandywine Valley SPCA (BVSPCA) is the contracted shelter partner for Delaware Animal Services.

BVSPCA provides all medical, nutritional, and behavioral care for animals rescued by DAS. They facilitate pet-owner reunification, rabies quarantine, and adoption services for unclaimed animals.

BVSPCA operates a full service animal shelter in New Castle with satellite stray animal holding facilities in Kent and Sussex Counties.



Brandywine Valley SPCA Statistics January - March, 2016				
	Cats	Dogs	Other	Total
Live Intake				
Stray	116	495	0	611
Owner Surrender	10	3	0	13
Adoption Return	1	7	0	8
Transfer In	0	0	0	0
Seized/Custody	45	26	2	73
Total Intake	172	531	2	705
Live Release				
Adoption	9	129	0	138
Return-to-Owner (from shelter only)	5	166	0	171
Transfer Out	13	111	0	124
Return to Field	77	0	0	77
Total Release	104	406	0	510
Euthanasia				
Shelter	18	19	0	37
Owner Request	0	0	0	0
Total	18	19	0	37
Other Outcomes				
Total	2	6	0	8
Live Release Rate (%)	85.24	95.53	N/A	93.23



Combined Outcomes: January – March, 2016

Total Return-to-Owner (RTO) rate of stray dogs, field returns and shelter returns combined: 48.5%

- Total RTO of dogs and cats combined: 41.7%

Total animals rescued by animal welfare officers and shelter partner (animal control and cruelty): 828

Total number of reports handled by officers and dispatchers: 3023



Additional Services

Delaware Animal Services provides community education and free pet care resources to persons in need. In the first quarter of 2016, officers provided:

- Pet food, litter, dog/cat houses, straw, flea control, and other resources to approximately 113 Delawareans in need
- Animal Welfare Officers attended 12 community meetings, school assemblies, or events to provide education and public assistance

