



Delaware Animal Services

Performance Report
Third Quarter 2016



DELAWARE HEALTH AND SOCIAL SERVICES
Division of Public Health
Office of Animal Welfare

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About Delaware Animal Services (DAS)

ABOUT US

Delaware Animal Services (DAS) is the community service and enforcement unit of the Delaware Division of Public Health's Office of Animal Welfare.

MISSION

DAS will make our Delaware communities safer for animals and the public through the professional delivery of animal related services, innovative problem solving, and cooperative partnerships.

TEAM

DAS includes a team of 20 Animal Welfare Officers, assigned to four district field offices, and 6 dispatchers. Our officers have completed over 200 hours of training, including State of Delaware Animal Control and Cruelty certification training, Delaware State Constable Academy, animal handling, animal CPR, and rabies prevention training.

SERVICES

DAS offers a 24-hour hotline, 302-255-4646, and non-emergency mailbox, DelawareAnimalServices@state.de.us, to receive reports concerning stray and aggressive dogs, stray livestock, animal cruelty and neglect, animal fighting, rabies exposures, seriously injured/endangered stray cats, animal housing and care concerns, agency assistance requests, and emergency response requests.

DAS also administers dog, kennel, and dog retail outlet licenses, and a State Lost and Found Pet Registry. Visit our web site at AnimalServices.Delaware.gov to learn more about these services.



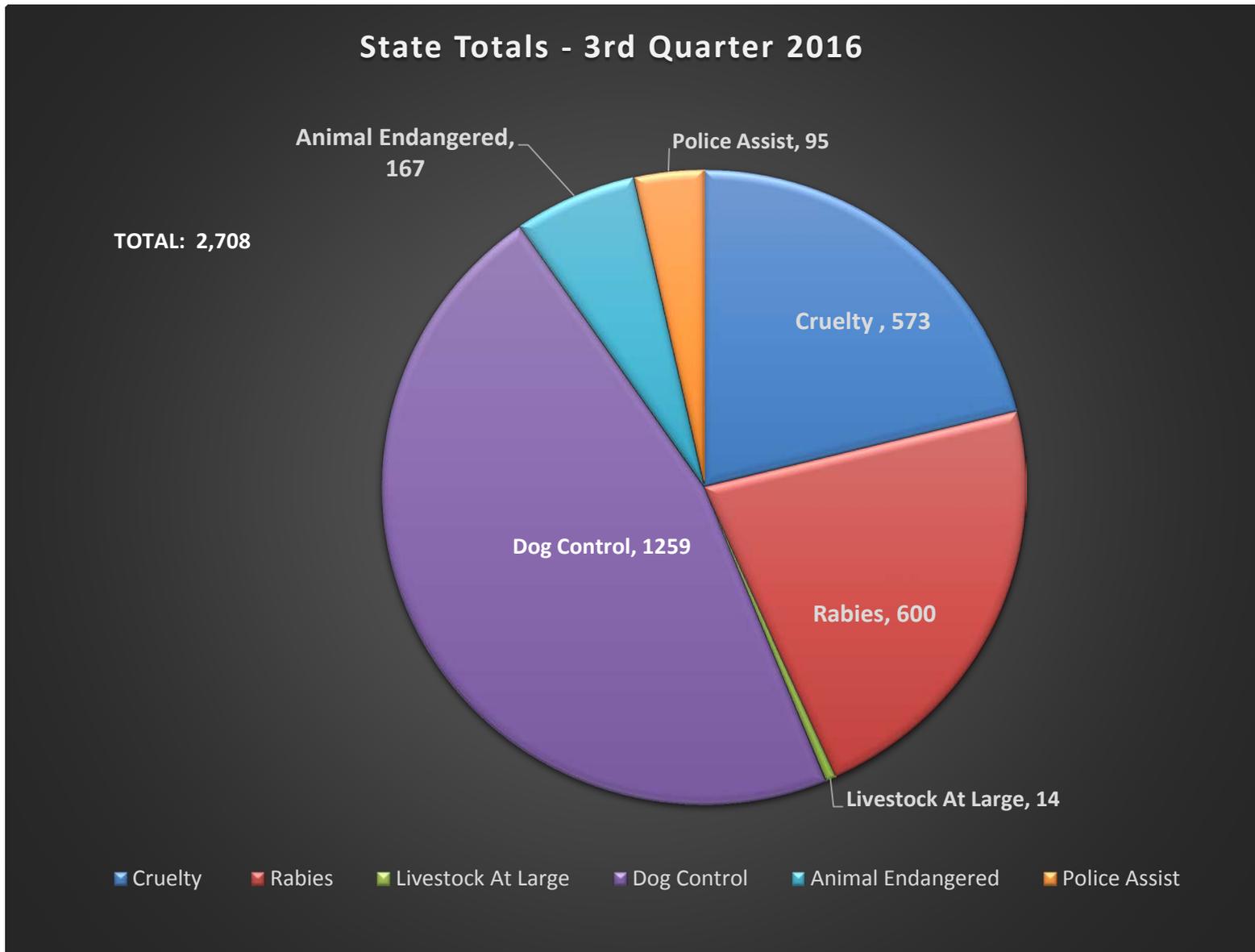
Delaware Animal Services

July – September, 2016 Data



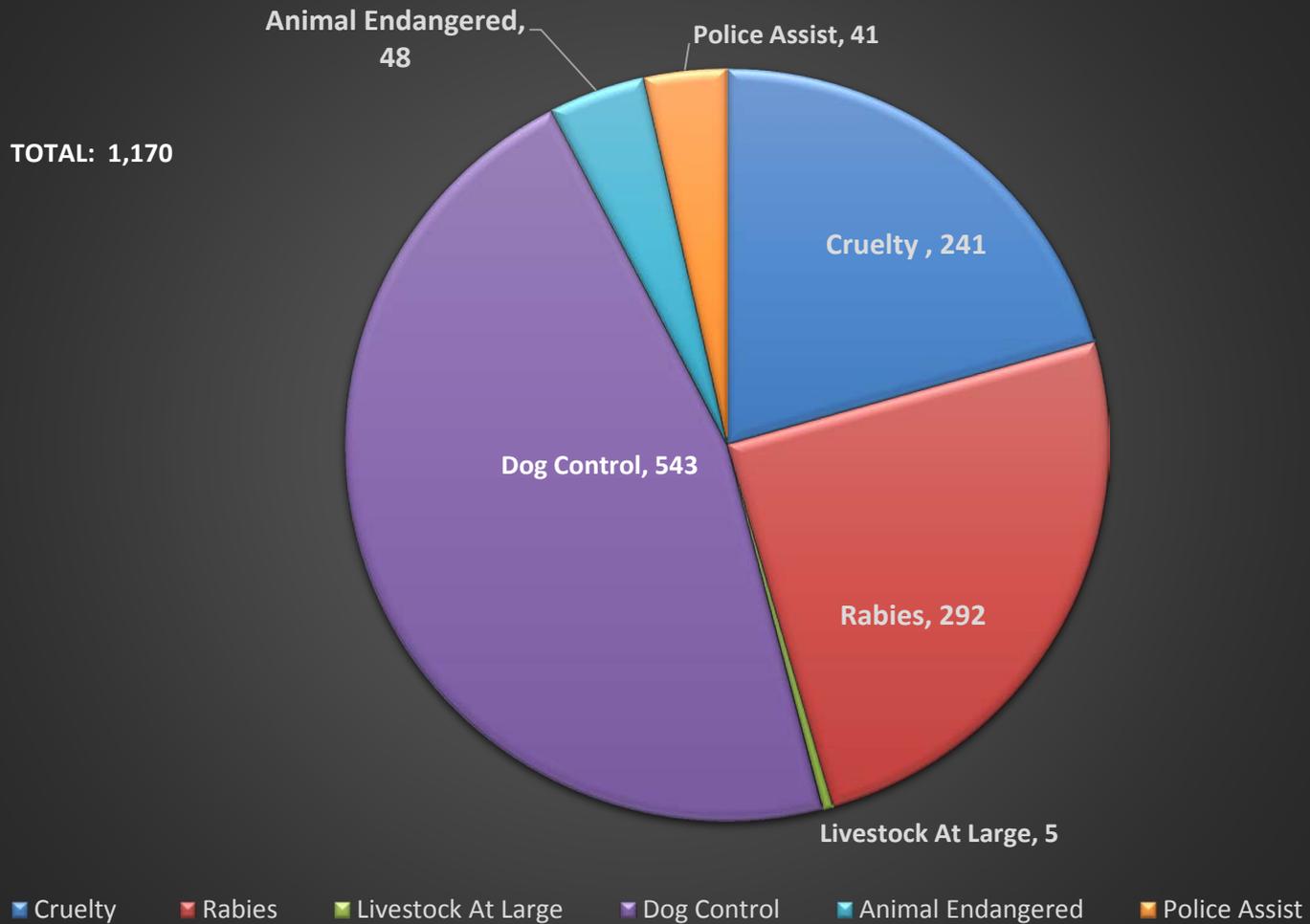
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Q3 DISPATCHED REPORTS BY TYPE: STATE



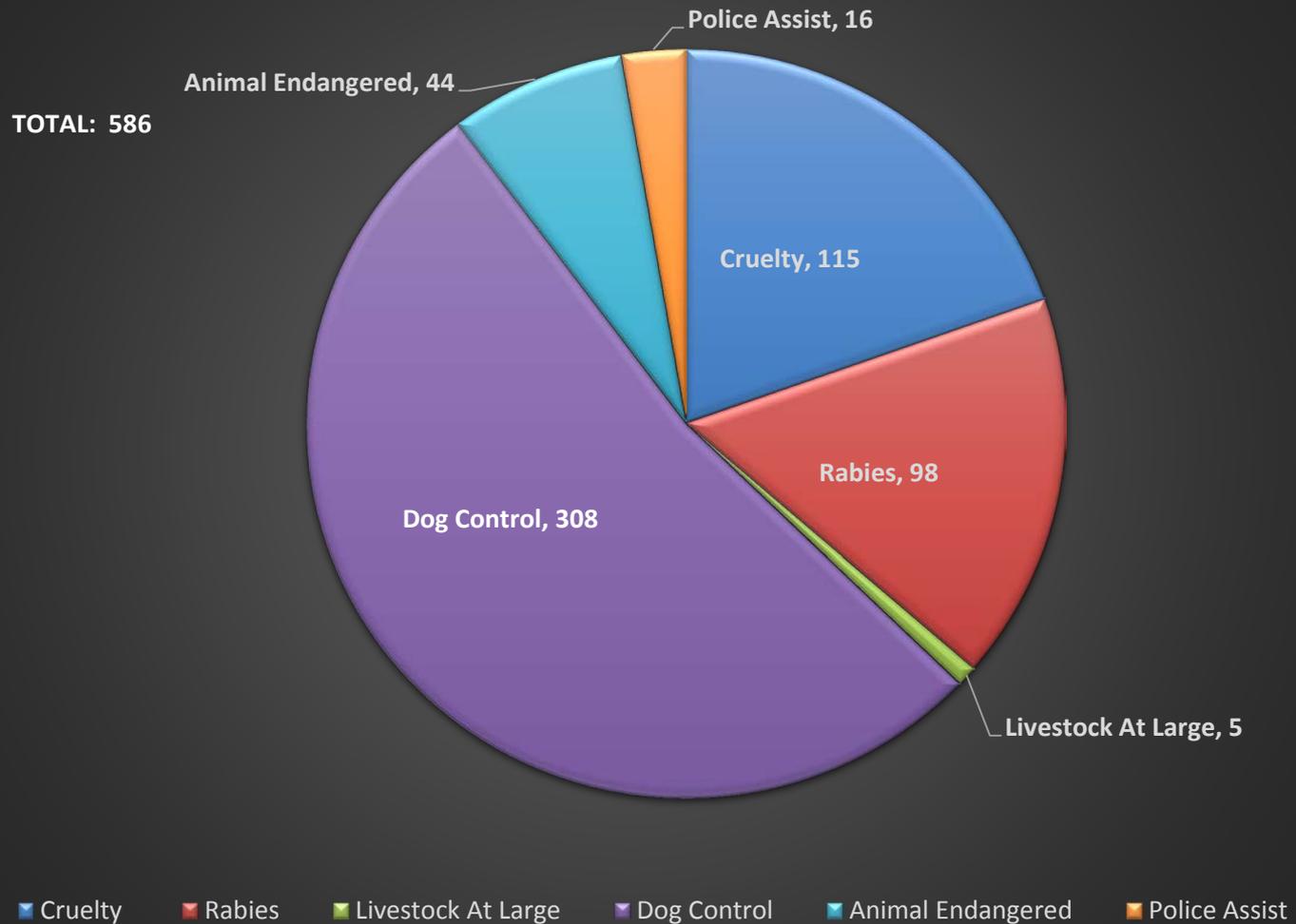
Q3 DISPATCHED REPORTS BY TYPE: NEW CASTLE COUNTY

New Castle County Totals - 3rd Quarter 2016

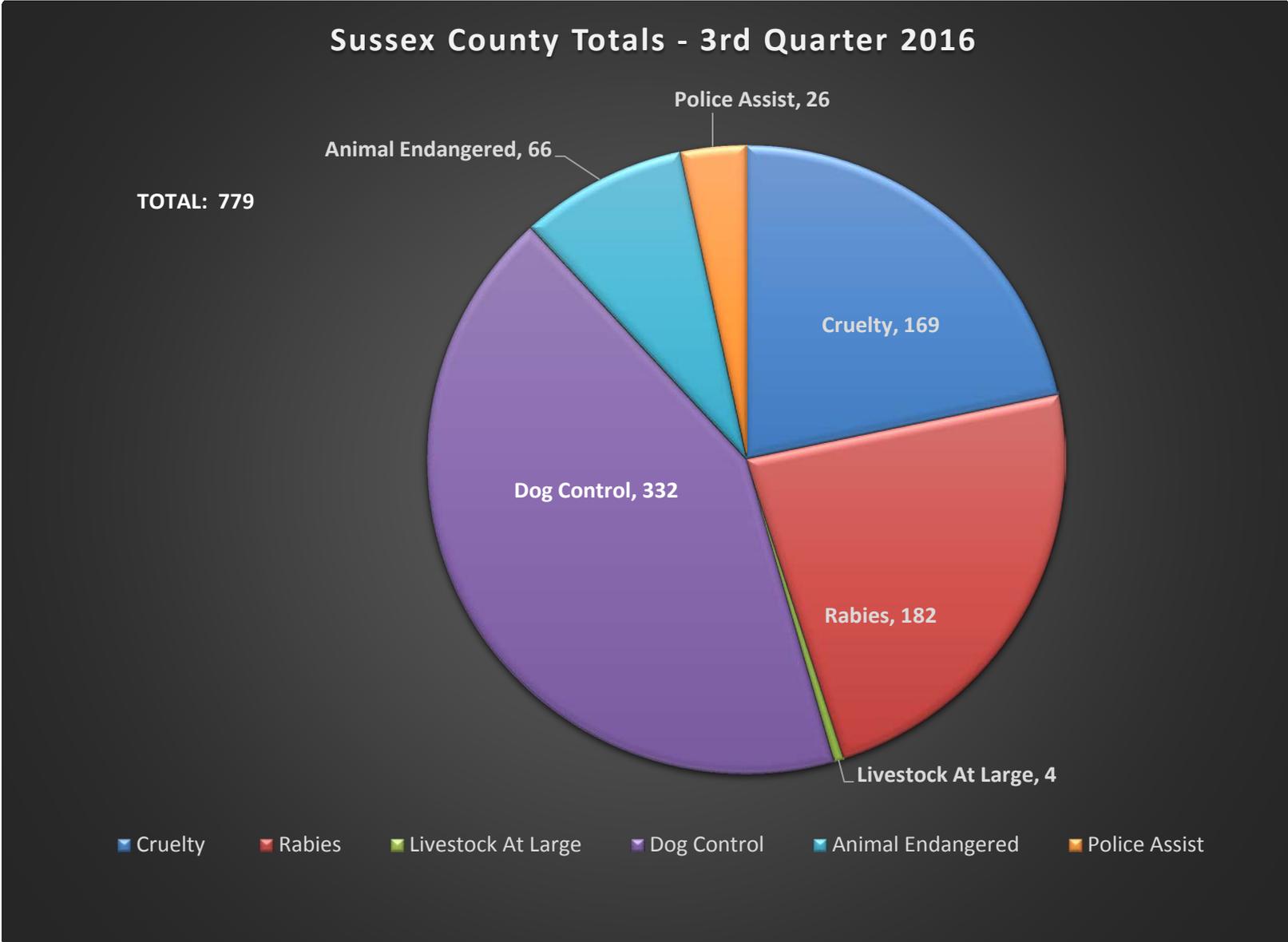


Q3 DISPATCHED REPORTS BY TYPE: KENT COUNTY

Kent County Totals - 3rd Quarter 2016

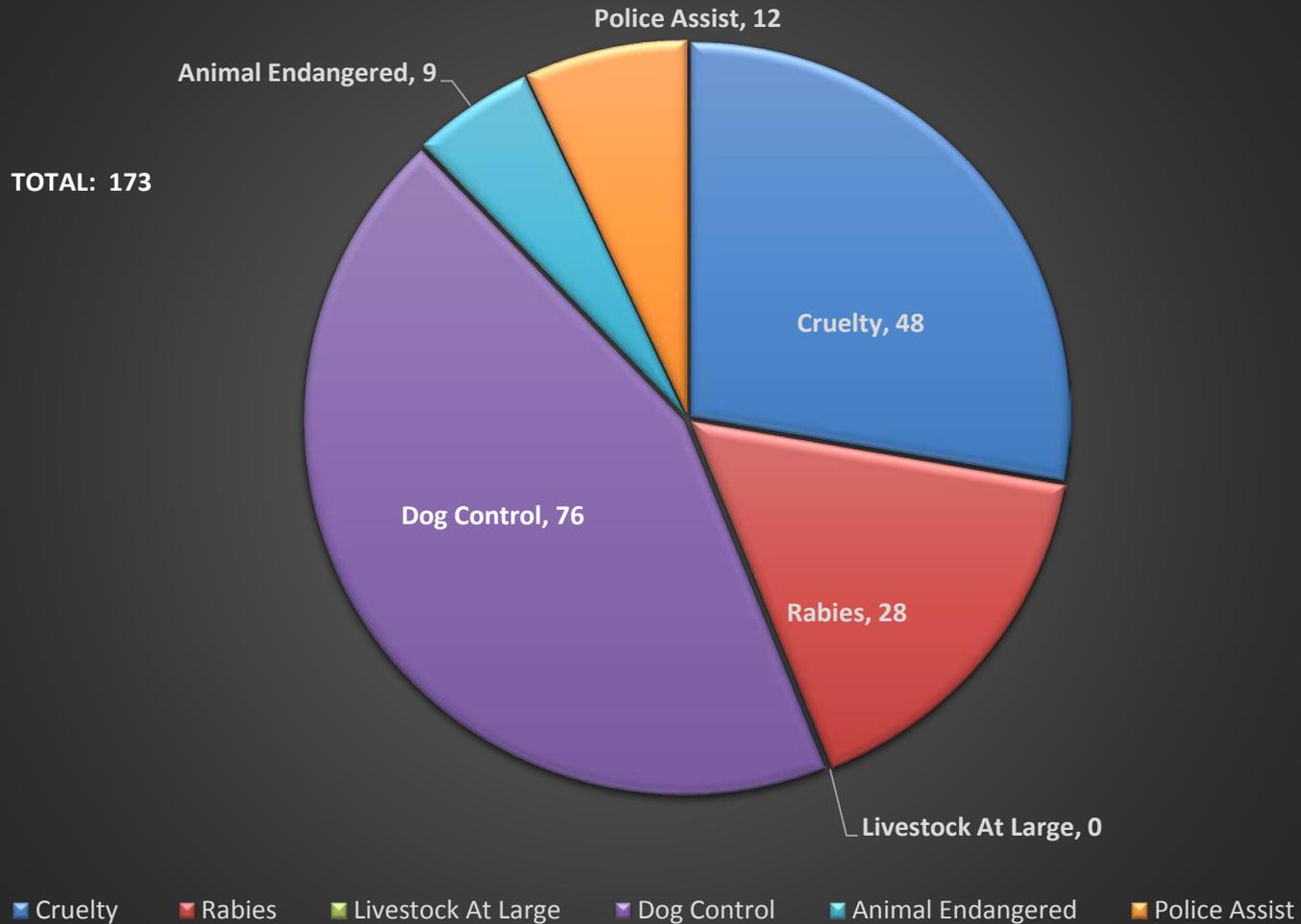


Q3 DISPATCHED REPORTS BY TYPE: SUSSEX COUNTY



Q3 DISPATCHED REPORTS BY TYPE: CITY OF WILM

City of Wilmington Totals - 3rd Quarter 2016



Additional Productivity Data: Q3 2016

Teleservice¹ calls received and handled: 1,678

Number of dogs returned to their owners by officers directly: 119

Animals that are not able to be returned to their owner directly are posted on the State Lost and Found web site and taken to shelter.

Total Return-to-Owner (RTO) rate of stray dogs, field returns and shelter returns combined: 306 or 43.8%

- Total RTO of dogs and cats combined: 313

Number of Delawareans provided pet care supplies, such as pet food, litter, dog/cat houses, training, straw, flea control: 13

Community or educational events conducted by officers: 5

Citations, warrants, criminal summons: 204



¹Teleservice calls are requests for referrals, education, or resources that do not require action by officers. These calls are handled by dispatchers and other members of the Office of Animal Welfare.

Shelter Statistics

Brandywine Valley SPCA (BVSPCA) is the contracted shelter partner for Delaware Animal Services.

BVSPCA provides all medical, nutritional, and behavioral care for animals rescued by DAS. They facilitate pet-owner reunification, rabies quarantine, and adoption services for unclaimed animals.

BVSPCA operates a full service animal shelter in New Castle, adoption center at PetSmart Dover, and satellite stray animal holding facilities in Kent and Sussex Counties.



Brandywine Valley SPCA Statistics					
July - September, 2016					
		Cats	Dogs	Other	Total
Live Intake					
	Stray	864	526	17	1407
	Owner Surrender	35	34	0	69
	Adoption Return	5	22	0	27
	Transfer In	0	182	0	182
	Seized/Custody	4	53	0	57
	Total Intake	908	817	17	1742
Live Release					
	Adoption	100	310	0	410
	Return-to-Owner (from shelter only)	6	187	0	193
	Transfer Out	1	103	35	139
	Return to Field	726	0	0	726
	Total Release	833	600	35	1468
Euthanasia					
	Shelter	70	71	0	141
	Owner Request	0	0	0	0
	Total	70	71	0	141
Other Outcomes					
	Total	10	7	1	18
	Live Release Rate (%)	92.2%	89.4%	100.0%	91.2%





Delaware Animal Services

Year-To-Date Data
(January – September)

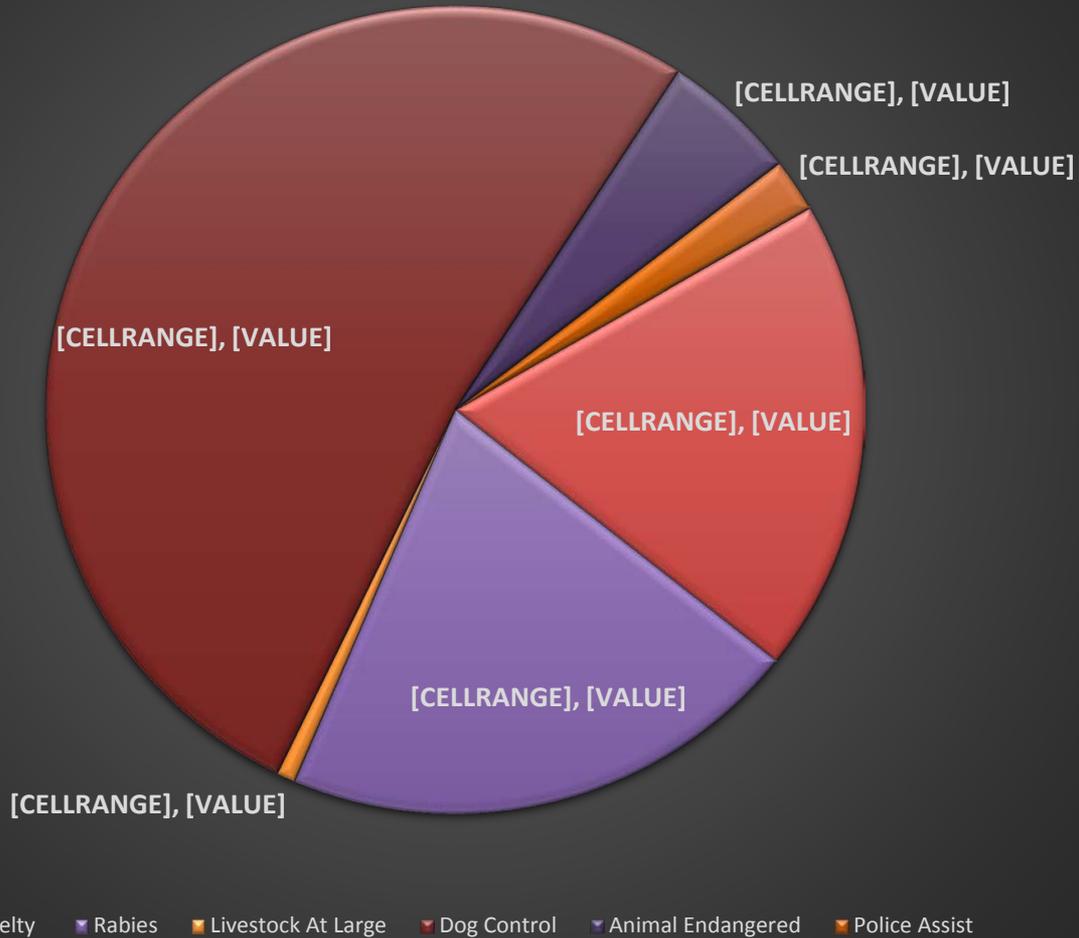


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DISPATCHED REPORTS BY TYPE: YTD

State Totals - January - September, 2016

TOTAL 7,786



Brandywine Valley SPCA Statistics					
January - September, 2016					
		Cats	Dogs	Other	Total
Live Intake					
	Stray	1335	1512	23	2870
	Owner Surrender	65	48	0	113
	Adoption Return	8	38	0	46
	Transfer In	0	217	0	217
	Seized/Custody	57	143	40	240
	Total Intake	1465	1958	63	3486
Live Release					
	Adoption	138	640	13	791
	Return-to-Owner (from shelter only)	16	546	0	562
	Transfer Out	16	325	57	398
	Return to Field	1061	0	0	1061
	Total Release	1231	1511	70	2812
Euthanasia					
	Shelter	119	139	1	259
	Owner Request	0	0	0	0
	Total	119	139	1	259
Other Outcomes					
	Total	24	17	1	42
	Live Release Rate (%)	91.2%	91.6%	98.6%	91.6%



Year-to-Date Productivity Data

Teleservice¹ calls received and handled: 3,862

Number of animals returned to their owners by officers directly: 443

Animals that are not able to be returned to their owner directly are posted on the State Lost and Found web site and taken to shelter.

Total Return-to-Owner (RTO) rate of stray dogs, field returns and shelter returns combined: 989 or 47.1%

Number of Delawareans provided pet care supplies, such as pet food, litter, dog/cat houses, training, straw, flea control: 138

Community or educational events conducted by officers: 40

Citations, warrants, criminal summons: 602



¹Teleservice calls are requests for referrals, education, or resources that do not require action by officers. These calls are handled by dispatchers and other members of the Office of Animal Welfare.